

**Missouri Public  
Service Commission**

**REC'D JAN 19 2000**

Title Sheet

MISSOURI INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

**ITC^DeltaCom Communications, Inc.**

**d/b/a**

**ITC^DeltaCom**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for interexchange telecommunications services provided by ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom within the State of Missouri.

ITC^DeltaCom operates as a competitive telecommunications company, as defined in Case No. TO-88-142, within the State of Missouri.

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**COMPETITIVE TELECOMMUNICATIONS COMPANY WAIVERS**

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ITC^DeltaCom Communications,, Inc. d/b/a ITC^DeltaCom is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived:

Statutes

Section 392.240 (1)	- Rates - average return on investment
Section 392.270	- Property valuation (ratemaking)
Section 392.280	- Depreciation accounts
Section 392.290	- Issuance of securities
Section 392.310	- Stock and debt issuance
Section 392.320	- Stock dividend payments
Section 392.330	- Issuance of securities, debt and notes
Section 392.340	- Reorganization(s)

Commission Rules

4 CSR 240-10.020	- Depreciation fund income
4 CSR 240-30.010(2)(C)	- Rate schedules
4 CSR 240-30.040	- Uniform System of Accounts
4 CSR 240-32.030(1)(B)	- Exchange boundary maps
4 CSR 240-32.030(1)(C)	- Record keeping
4 CSR 240-32.030(2)	- In-state record keeping
4 CSR 240-32.050(3)	- Local office record keeping
4 CSR 240-32.050(4)	- Telephone directories
4 CSR 240-32.050(5)	- Call intercept
4 CSR 240-32.050(6)	- Telephone number changes
4 CSR 240-32.070(4)	- Public coin telephone
4 CSR 240-33.030	- Minimum charges rules
4 CSR 240-33.040,(5)	- Financing

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**SYMBOLS**

The following symbols are used for the purposes indicated below:

**C** - Changed regulation.

**D** - Delete or discontinue.

**I** - Increase in a rate.

**M** - Moved from another tariff location.

**N** - New.

**R** - Reduction in a rate.

**T** - Change in text but no change in rate or regulation.

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### TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time, new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i).
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## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the Customer's location to an ITC^DeltaCom Communications, Inc. network switching center.

**Authorization Code or Identification Code** - A numerical code, one or more of which are available to a Customer to enable him or her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

**Commission** - Missouri Public Service Commission.

**Company or Carrier** - ITC^DeltaCom Communications, Inc., d/b/a ITC^DeltaCom unless the context means otherwise.

**Customer** - The person, firm, corporation or other entity which orders or uses service and is responsible for the payment of charges and for compliance with tariff regulations. A business Customer is a telephone company subscriber whose use of such telephone company service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for basic telephone service. A residential Customer is a telephone company subscriber whose use of such telephone company service is of a domestic nature, and not substantially of an occupational nature, and which is therefore charged residential rates for basic telephone service.

**Individual Case Basis (ICB)** - Rates for services offered on an individual case basis (ICB) will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

**ITC^DeltaCom** - Used throughout this tariff to refer to ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom.

**Local Service Management System (LMSs)** - An intermediate data base system which receives downloads of Customer records from the SMS/800 and further downloads them to the appropriate SCPs.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS,

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**Responsible Organization (Resp. Org)** - The carrier entity that has responsibility for the management of Toll Free "800/888" numbers in the Service Management System (SMS/800) including maintaining Customer records in the SMS/800 system. Also, the entity which accesses the SMS/800 to: (a) search for and reserve Toll Free "800/888" numbers; (b) create and maintain Toll Free "800/888" number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/800 recognizes one Resp. Org. for each Toll Free "800/888" number.

**Service Control Point (SCP)** - The real-time data base system in the Toll Free "800/888" Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

**Service Management System (SMS/800)** - The main administrative support system of Toll Free "800/888" Data Base Service. It is used to create and update Customer Toll Free "800/888" Service records and are then downloaded to Service Control Points (SCPs) for handling Customer's Toll Free "800/888" Service calls and to Local Service Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign Toll Free "800/888" numbers.

**Subscriber** - same as Customer definition.

**Vertical Features** - Services such as call validation or "Plain Old Telephone Service" (POTS) number translation and provision of statistical information on the Customer's Toll Free "800/888" traffic may be obtained by the Company from Local Exchange Company access tariffs on behalf of a ITC^DeltaCom inbound Toll Free "800/888" subscriber for which ITC^DeltaCom serves as Resp. Org.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of ITC^DeltaCom Communications, Inc.

ITC^DeltaCom services and facilities are furnished for communications originating and terminating within the state of Missouri under terms of this Tariff.

ITC^DeltaCom installs, operates, and maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the ITC^DeltaCom network. The Customer shall be responsible for all charges for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available 24 hours per day, 7 days per week.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.2 ITC^DeltaCom reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control or when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 All facilities provided under this tariff are directly controlled by ITC^DeltaCom and the Customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is not interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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SECTION 2 - RULES AND REGULATIONS, CONT'D. REC'D JUL 16 1998

2.3 Liabilities of the Company

- 2.3.1 ITC^DeltaCom's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service and facilities, shall in no event, exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 ITC^DeltaCom shall be indemnified and held harmless by the Customer against:
- A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - B. All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by ITC^DeltaCom.
- 2.3.3 Where any claim arises out of the Company acting as a Resp. Org. or where ITC^DeltaCom Inbound Toll Free "800/888" Service is not made available on the date committed, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or as provided with a number(s) other than the one(s) committed by ITC^DeltaCom to the Customer, or the number or numbers are not included in a third party directory assistance database or are included in an incorrect form, or Vertical Features are not obtained or obtained in error, and any such failure or failures is due solely to the negligence of ITC^DeltaCom, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures, or (b) the sum of \$1,000.00. ITC^DeltaCom shall not be liable at all for the use, misuse, or abuse of a Customer's Inbound Toll Free "800/888" service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's Toll Free "800/888" number by mistake. Compensation for any injury the Customer may suffer due to the fault of others than ITC^DeltaCom must be sought from such other parties. In the event that ITC^DeltaCom causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

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**SECTION 2 - RULES AND REGULATIONS, CONTINUED**

**2.3 Liabilities of the Company Cont.**

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- 2.3.4** ITC^DeltaCom will make reasonable effort to cure any material failure to provide service caused solely by year 2000 defects in ITC^DeltaCom's hardware, software, or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-ITC^DeltaCom service processes, equipment, and systems, ITC^DeltaCom is not responsible for failure caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment. In addition, ITC^DeltaCom does not ensure compatibility between ITC^DeltaCom and non-ITC^DeltaCom services used by the Customer. (N)

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

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2.4 Interruption of Service

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- 2.4.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption having a continuous duration of less than two hours.
- 2.4.4 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service or facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit =  $A/720 \times B$ , where

"A" - outage time in hours

"B" - total monthly charge for affected service or facility.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

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**2.5 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the FCC.

**2.6 Minimum Service Period**

The minimum period of service is one month unless specifically agreed upon by both the subscriber and Company. Customer has the right to cancel service upon five days written notice, however Customer may incur penalty.

**2.7 Customer Orders**

ITC^DeltaCom complies with Federal Communications Commission requirements regarding letters of agency and sales confirmation.

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SECTION 2 - RULES AND REGULATIONS, CONT'D. REC'D JUL 16 1998

2.8 Payment and Credit Regulations

2.8.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

2.8.2 All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Missouri Public Service Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.8.3 Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

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SECTION 2 - RULES AND REGULATIONS, CONT'D. REC'D JUL 16 1998

**2.8 Payment and Credit Regulations, Cont'd.**

**2.8.4** The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via their Authorization Code, whether such use is a result of the Customer's intentional disclosure of the Authorization Code, or otherwise. However, the Customer shall be not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

**2.8.5 Taxes and Fees**

The Company shall charge the Customer an amount sufficient to recover any governmental assessments, franchise or other fees, or license, gross receipts, sales, excise, access, municipal or county or other similar taxes, charges, surcharges or fees (however designated) imposed upon the Company. Any taxes imposed by a local jurisdiction will only be recovered from those Customers located in the affected jurisdiction.

- A. For Debit Service, taxes or fees shall be included in the rates and charges stated in the Company's rate schedule for this service.
- B. For all other services offered by the Company, taxes and fees shall be added pro-rate, insofar as practical, to the rates and charges stated in the Company's rate schedules and listed as separate line items on the Customer's bill for services provided.
- C. All charges other than taxes or franchise fees shall be submitted to the Missouri Public Service Commission for approval.

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**2.8 Payment and Credit Regulations, Cont'd.**

**2.8.6 Late Payment Charge and Cost of Collection**

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A late fee of 1.5% per month will be charged to a business Customer on any past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

**2.8.7 Return Check Charge**

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Missouri law and Commission regulations.

**2.8.8 Billing**

- A. Service is billed on a monthly basis.
- B. Recurring monthly subscriber service charges are billed in advance, and usage rated charges are billed in arrears.
- C. Billing will be payable upon receipt of bill. Interest will be charged on any amount unpaid after thirty days of billing date at a 1 1/2% monthly rate.
- D. In the event a Subscriber accumulates more than \$250.00 of undisputed delinquent ITC^DeltaCom Inbound Toll Free service charges, the ITC^DeltaCom Resp. Org. reserves the right not to honor that Subscriber's request for a Resp. Org. change until such undisputed charges are paid in full.

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SECTION 2 - RULES AND REGULATIONS, CONT'D

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2.8 Payment and Credit Regulations, Cont'd.

2.8.6 Late Payment Charge and Cost of Collection

A late fee of 1.5% per month will be charged to a business Customer on any past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

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- C. Billing will be payable upon receipt of bill. Interest will be charged on any amount unpaid after thirty days of billing date at a 1 1/2% monthly rate.
- D. In the event a Subscriber accumulates more than \$1,000 of undisputed delinquent ITC^DeltaCom Inbound Toll Free "800/888" service charges, the ITC^DeltaCom Resp. Org. reserves the right not to honor that Subscriber's request for a Resp. Org. change until such undisputed charges are paid in full.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D. Missouri Public**

**2.8 Payment and Credit Regulations, Cont'd.**

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**2.8.9 Disputes**

Service Commission

Should any dispute between a Customer and the Company not be resolved to the satisfaction of the Customer, then the Customer may appeal to the Missouri Public Service Commission.

**2.8.10 Account Maintenance Fee**

All customers will be charged a monthly account maintenance fee of \$5.95. (I)  
The monthly account maintenance fee will be waived if the customer elects |  
to obtain their call detail on-line in lieu of receiving paper copies of their call |  
detail. (I)

**2.9 Deposits and Advance Payments**

Each service applicant will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Company may be required to make an advance payment or a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing customer may be required to make a deposit or increase a deposit presently held.

**2.9.1 Advance Payments**

- A. An advance payment may not exceed the estimated charges for two (2) months' service plus installation.
- B. Credit of advance payment equal to one (1) month's charges plus installation will be applied to the Subscriber's account on the first bill rendered after the service is installed. Balance of payment will be applied to successive monthly billings.

**2.9.2 Deposits**

- A. A deposit is not to exceed the estimated charges for two (2) months' service. Deposits will be held for a period of one year. Interest will be 9% annually.
- B. A deposit will be returned...

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

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2.8 Payment and Credit Regulations, Cont'd.

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2.9.1 Advance Payments

- A. An advance payment may not exceed the estimated charges for two (2) months' service plus installation.
- B. Credit of advance payment equal to one (1) month's charges plus installation will be applied to the Subscriber's account on the first bill rendered after the service is installed. Balance of payment will be applied to successive monthly billings.

2.9.2 Deposits

- A. A deposit is not to exceed the estimated charges for two (2) months' service. Deposits will be held for a period of one year. Interest will be 9% annually.
- B. A deposit will be returned...

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

2.9 Deposits and Advance Payments

2.9.2 Deposits

B. continued

...When an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the tariff and the excess portion of the deposit will be returned.

...Upon the discontinuance of service. The Company will refund the Subscriber's deposit or the balance in excess of unpaid bills for that service. At the option of the Company, such a deposit may be refunded or credited to the Subscriber at any time prior to the termination of the service.

- C. The fact that a deposit has been made in no way relieves the Subscriber from complying with the regulation with respect to advance payments and the prompt payment of bills on presentation.

2.10 Validation of Credit

ITC^DeltaCom reserves the right to validate the credit worthiness of Subscribers through available credit verification procedures.

2.11 Billing Entity Conditions

When billing functions on behalf of ITC^DeltaCom are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

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**2.12 Cancellation of Service for Cause**

The Company may without notice terminate the subscriber's contract, and/or disconnect the service upon:

**2.12.1** Abandonment of the service.

**2.12.2** Impersonation of another with fraudulent intent.

**2.12.3** Nonpayment of any sum due for services with five days written notice.

**2.12.4** Use of service in such a way as to impair or interfere with the service of other subscribers; such improper use includes, but is not limited to, the use of service by a subscriber or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing, obstructing, or delaying the service of others.

**A.** Abuse or fraudulent use of service; such abuse or fraudulent use includes:

- 1.** The use of service or facilities of the Company otherwise to give or obtain information, without payment of the charge applicable for the service;
- 2.** The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
- 3.** Use of service or facilities of the Company for a call or calls, anonymous or otherwise, in a manner which one may reasonably expect to frighten, abuse, torment, or harass another;

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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**2.12 Cancellation of Service for Cause, Cont'd.**

**2.12.4 cont'd.**

**A. cont'd.**

4. The use of profane or obscene language;
5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other Customers.
6. Any other violation of the Company's regulations with five day written notice.

**2.13 Cancellation of Service by Carrier for Nonpayment**

The Carrier, with a five day written notice to the Customer, may discontinue service without incurring any liability if full payment is not made for service rendered hereunder.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

2.14 Customer's Responsibilities in Placement of Orders, Payment of Bills and  
Compliance with Regulations

The Customer is responsible for placing any necessary orders and complying with tariff regulations for services described herein, and for assuring that its users comply with tariff regulations. The Customer is also responsible for the payment of bills for services described herein. This includes payment for long distance calls or services:

- A. Originating from the Customer's number(s), Card, or the use of a Company-assigned special billing number, and
- B. Incurred at the specific request of the Customer, and
- C. Accepted at the Customer's number(s) (ie: collect calls).

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services**

- 2.15.1** The Company reserves the right to require an applicant for ITC^DeltaCom Inbound Toll Free "800/888" Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- 2.15.2** ITC^DeltaCom Inbound Toll Free "800/888" Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- 2.15.3** The Customer must obtain an adequate number of access lines for ITC^DeltaCom Inbound Toll Free "800/888" Service to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering:
- total call volume;
  - average call duration;
  - time-of-day characteristics; and
  - peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any Customer that fails to comply with these conditions.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

**2.15.4** Use of number(s): Each ITC^DeltaCom Inbound Toll Free "800/888" Service telephone number must be placed in actual and substantial use by the Customer. "Substantial use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer by at least thirty (30) average monthly minutes of use or more shall be considered "substantial use". Any Toll Free "800/888" telephone number associated with ITC^DeltaCom Inbound Toll Free "800/888" Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be redesignated as a spare number in the SMS/800 data base by ITC^DeltaCom upon five days written notice to the Customer.

**2.15.5** If the Customer requests assignment of a specific Toll Free "800/888" Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than thirty (30) days and shall be subject to a reservation fee which will be credited to the Customer's unpaid balance after ITC^DeltaCom Inbound Toll Free "800/888" Service has been in actual and substantial use for a consecutive thirty (30) day period.

Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved Toll Free "800/888" telephone numbers hereunder or Customers who subscribe to and use ITC^DeltaCom Inbound Toll Free "800/888" Service or their transferees or assigns, any ownership interest or proprietary right in any particular Toll Free "800/888" number; however, upon placing a number actually and substantially in use, as defined above, ITC^DeltaCom Inbound Toll Free "800/888" Service Customers do have a controlling interest in the Toll Free "800/888" number(s). ITC^DeltaCom Inbound Toll Free "800/888" Service Customers may retain the use of their Toll Free "800/888" number assignments, even following changes in their Toll Free "800/888" carrier and/or Resp. Org.

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SECTION 2 - RULES AND REGULATIONS, CONT. Missouri Public  
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2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

REC'D JUL 16 1998

2.15.6 If a Customer places an order for ITC^DeltaCom to carry Customer's already existing Toll Free "800/888" number service, the Customer shall provide to ITC^DeltaCom the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to ITC^DeltaCom Inbound "800/888" Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its Toll Free "800/888" number(s) to ITC^DeltaCom Resp. Org. If the Customer elects to retain a non-ITC^DeltaCom Resp. Org., the Customer must notify ITC^DeltaCom of any changes in the Customer's Resp. Org., in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or Toll Free "800/888" service carrier. ITC^DeltaCom assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to ITC^DeltaCom.

2.15.7 It is the Customer's responsibility to provide answer supervision back to the ITC^DeltaCom point of connection even when the ITC^DeltaCom Inbound Toll Free "800/888" is connected to switching equipment or a Customer provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon answer of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

2.15.8 Subject to execution of a Resp. Org. Service Agreement between ITC^DeltaCom and the Customer, the ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" Service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include:

- A. search for and reservation of Toll Free "800/ 888" numbers in the SMS/800;
- B. creating and maintaining the Toll Free "800/ 888" number Customer record in the SMS/800; and
- C. provision of a single point of contact for trouble reporting.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

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REC'D JUL 16 1998

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

**2.15.8 cont'd.**

**C. cont'd.**

1. Where ITC^DeltaCom serves as the Resp. Org. for an ITC^DeltaCom Inbound Toll Free "800/ 888" Service Customer, ITC^DeltaCom will, at the Customer's request, subscribe to Toll Free "800/888" Directory Listing for the Toll Free "800/888" number(s) assigned to the Customer. A charge for Toll Free "800/888" Directory Listings will apply as set forth in Section 4 of this tariff. In the event that a Customer transfers its Toll Free "800/888" Service to another Resp. Org., the Company shall cease to subscribe to Toll Free "800/888" Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free "800/888" Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding Toll Free "800/888" Directory Listing charges, including any unexpired portion of any minimum period applicable to such service, and ITC^DeltaCom shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free "800/888" Directory Listing responsibility.
2. Where ITC^DeltaCom serves as the Resp. Org. for an ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, it will at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When an ITC^DeltaCom Inbound Toll Free "800/888" Service Customer uses Vertical Features obtained by ITC^DeltaCom from Local Exchange Company tariffs, the Customer shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. These charges may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

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SECTION 2 - RULES AND REGULATIONS, CONT'D

REC'D JUL 16 1998

**2.15 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.**

**2.15.8 cont'd.**

**C. cont'd.**

3. In the event that a Customer cancels its ITC^DeltaCom Inbound Toll Free "800/888" Service, the Customer may elect to retain ITC^DeltaCom as its Resp. Org. Where ITC^DeltaCom serves as Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, a charge for Resp. Org.service will apply as set forth in the rate section of this tariff.
4. In the event that a Customer cancels its ITC^DeltaCom Resp.Org.or Inbound Toll Free "800/888" Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any service obtained by or on behalf of the Customer by ITC^DeltaCom.

**2.16 Reservation of Toll Free "800/888" Numbers**

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

**2.17 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

**2.18 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or other telecommunications device. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.19 Installation**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

**2.20 Cancellation by Customer**

Customer may cancel service at any time by no longer dialing the access code of the Company to place a call.

**2.21 Interconnection**

Service furnished by ITC^DeltaCom may be connected with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with ITC^DeltaCom's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

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REC'D JUL 16 1998

2.22 Refusal or Discontinuance by Company

ITC^DeltaCom may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given fifteen (15) days notice, except as specified below, to comply with any rule or remedy any deficiency:

- A. For noncompliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B. For use of telephone service for any other property or purpose than that described in the application.
- C. For neglect or refusal to provide reasonable access to ITC^DeltaCom or its agents for the purpose of inspection and maintenance of equipment owned by ITC^DeltaCom or its agents.
- D. For noncompliance with or violation of Commission regulation or ITC^DeltaCom's rules and regulations on file with the Commission, provided five (5) days' written notice is given before termination.
- E. For nonpayment of delinquent bills provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer by Carrier or billing agent. At least twenty-four (24) hours prior to discontinuance, the Company will make reasonable efforts to speak with the Customer in order to advise the Customer of the proposed discontinuance and to advise the Customers of steps necessary to avoid discontinuance.
- F. Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect ITC^DeltaCom's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by ITC^DeltaCom or its agents.

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SECTION 2 - RULES AND REGULATIONS, CONT'D.

REC'D JUL 16 1998

**2.22 Refusal or Discontinuance by Company, Cont'd.**

- H.** Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, ITC^DeltaCom may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- I.** Without notice when necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

**2.23 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four (24) consecutive hours.

**2.24 Other Charges**

The Company may adjust its rates and charges or impose additional rates and charges in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Telecommunications Relay Service, Transport Interconnection Charges, Residual Interconnection Charges, E911, Universal Service/Lifeline Assistance, the Primary Interexchange Carrier Charge, subscriber line charges and compensation to payphone service providers for the use of their payphones to access the Company's service. All charges other than taxes or franchise fees shall be submitted to the Missouri Public Service Commission for approval.

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**SECTION 2 - RULES AND REGULATIONS, CONT'D.**

**2.24 Other Charges**

**2.24.1 Missouri Universal Service Fund**

(N)

Beginning with bills issued on or after May 1, 2005, the Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund." The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES

REC'D JUL 16 1998

3.1 General

Each Customer is charged individually for each call placed through the Company.

Charges may vary by service offering, mileage band, class of call, time of day, day of week, call duration, volume or term commitment.

Customers are billed based on their use of ITC^DeltaCom's long distance service.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- Step 1 - Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- Step 3 - Square the differences obtained in Step 2.
- Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

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**3.3 Timing of Calls**

**3.3.1** Long distance usage charges are based on the actual usage of ITC^DeltaCom's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.

**3.3.2** Unless otherwise specified in this tariff the minimum call duration and rounding of calls for measurement and billing purposes is one minute.

**3.3.3 Minimum Call Completion Rate**

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all services.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**REC'D SEP 21 1998**

**3.4 Time-of-Day Rate Periods**

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.4.1** Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday. These hours are considered to be "peak". (N)
- 3.4.2** Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday. These hours are considered to be "off-peak". (N)
- 3.4.3** Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday. These hours are considered to be "off-peak". (N)
- 3.4.4** When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

**3.5 Holiday Rate**

ITC^DeltaCom Communications, Inc.'s recognized holidays are January 1, July 4, Labor Day, Thanksgiving Day and Christmas Day, on which Evening Rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if the holiday falls on a weekday.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

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3.4 Time-of-Day Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.4.1 Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.
- 3.4.2 Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.
- 3.4.3 Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.
- 3.4.4 When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

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Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

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Service Commission~~

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999

**3.6 Encore Card**

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge applies per call.

**3.6.1 Encore Card Rates**

Rate per minute:

Day	\$ .25
Evening	\$ .25
Night/Weekend	\$ .25

**3.6.2 Volume Discounts**

\$200.00 to \$1800	10%
Over \$1800.00	21%

**3.6.3 Per Call Surcharge**

\$ .40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

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**Cancelled**

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

**3.6 Encore Card**

REC'D JUL 16 1998

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge applies per call.

**3.6.1 Encore Card Rates**

Rate per minute:

Day	\$ .25
Evening	\$ .25
Night/Weekend	\$ .25

**3.6.2 Volume Discounts**

\$200.00 to \$1800	10%
Over \$1800.00	21%

**3.6.3 Per Call Surcharge**

\$ .40

**CANCELLED**

MAR 15 1999

By *1st RS 32*  
Public Service Commission  
MISSOURI

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Missouri Public  
Service Commission

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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

REC'D JUL 16 1998

**3.7 ITC^DeltaCom Private Line Service**

ITC^DeltaCom Private Line Service is offered when, in the judgment of the Company, adequate and appropriate facilities are available. Service consists of provision of an interLATA dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's point of presence (POP). Charges include an installation charge, a flat rate monthly recurring charge, and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term.

The Company may also provide to the subscriber, when interLATA services are provided as stated above and incidental to the provision of those services, access channels between the subscriber's premises and any other point in Missouri not serviced by a Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided to the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premises to the Company point of presence on both the originating and terminating ends.

**3.7.1 Delta Private Line Service Rates**

Charges between and/or among the Company's Points of Presence:

	<u>Monthly</u>	<u>Installation</u>
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	\$12.00	\$250.00
DSO 2.4 Kbps - 19.2 Kbps	\$ .70	\$150.00
DDS 2.4 Kbps - 64 Kbps	\$ .70	\$150.00

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**Cancelled**

XN-2006-0407

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Service Commission

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Service Commission  
REC'D FEB 11 1999

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.8 Travel Call Service

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. Upon access to ITC^DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code. In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

3.8.1 Travel Call Rates

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

Usage

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.8 Travel Call Service

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. Upon access to ITC^DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code. In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

3.8.1 Travel Call Rates

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

Usage

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

CANCELLED

MAR 15 1999  
By *1st RS #34*  
Public Service Commission  
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Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
FILED SEP 03 1998

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

**Missouri Public  
Service Commission**

RECD JAN 19 2000

(D)

(D)

- (D) The material that originally appeared on this page can be found in ITC^DeltaCom's  
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**Missouri Public  
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Service Commission



SECTION 3 - DESCRIPTION OF SERVICE & RATES **Missouri Public Service Commission**

3.9 Conference Calling

REC'D JUL 16 1998

Conference Service enables a subscriber's station point to be interconnected with two or more intrastate station points, whereby each station may communicate with each other. Connections for Conference Service are established by a Company operator, dialing the subscriber's station point, and all other station points that are to be interconnected. Conference Service is provided by the Company on a pre-arranged time-of-day/day-of-week basis, and is contingent upon the Company's scheduling availability. Customers must subscribe, and prearrange a conference call by contacting the Company's Toll Free "800/888" number. Charges for conference calls are billed to the subscribing Customer rather than to each station party connected. Calls are timed in full minute increments. In addition to the per minute charge, subscribers are charged a set-up fee per participant. Options available for the subscriber to choose from include the following:

- A. Music on Hold - Participants listen to music until the call begins.
- B. Enter Directly - Participants may speak to others until the leader is ready to begin.
- C. Announce - The operator will announce the participants as they join the conference call.
- D. Tone - As participants join the conference call, their entry or exit is signaled by a tone.
- E. Password - All participants must give the operator a password before entering the conference call.

**CANCELLED**

FEB 18 2000

By *1st RS 35*  
Public Service Commission  
MISSOURI

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**Missouri Public Service Commission**  
**99-314**  
**FILED SEP 04 1998**

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

Missouri Public  
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RECD JAN 19 2000

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SECTION 3 - DESCRIPTION OF SERVICE & RATES

Missouri Public  
Service Commission

3.9 Conference Calling, Cont'd.

REC'D JUL 16 1998

- F. Leader First/Last - The operator will dial out to the leader before or after participants are on line.
- G. Operator Assistance - This standard feature is available by pressing the "\*" and "0" keys during the call.
- H. Subconference - Predetermined participants may speak privately within a conference and then return to the call.
- I. Mute - To eliminate background noise, participants' lines can be placed in listen-only mode.
- J. Security - This feature increases confidentiality and prevents operator monitoring and additional participants from entering the call. Advanced notice is required.
- K. Standing Reservation - When conference calls take place on a regularly-scheduled basis, this feature eliminates the need to continually set up the same call.
- L. Permanent Participant List - A permanent file of the names and phone numbers of regular conference call participants may be kept on file with the Company. This feature eliminates the need to repeat the information for each call.
- M. Participant Notification - An operator calls or faxes participants notification regarding an up-coming conference call.
- N. Conference Recording - The Company will record the conference call.

**CANCELLED**

FEB 18 2000

By 1<sup>st</sup> RS 36  
Public Service Commission  
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Missouri Public  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

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REC'D JAN 19 2000

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONFERENCE CALLING, CONT'D.  
Missouri Public Service Commission

3.9 Conference Calling, Cont'd.

REC'D JUL 16 1998

3.9.1 Conference Service Rates

Usage charges per minute for new Customers:

Day	\$ .38
Evening	\$ .38
Night/Weekend	\$ .38

Timed in full minute increments.

3.9.2 Installation Fee

None

3.9.3 Monthly Recurring Charge

None

3.9.4 Set-up fee per station point

\$3.00 per station.

3.9.5 Taping per conference and overnight shipping

\$20.00 per conference

**CANCELLED**

FEB 18 2000

By 15<sup>th</sup> RS 37  
Public Service Commission  
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99-31  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

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REC'D JAN 19 2000

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, COMBINED  
Missouri Public  
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3.9 Conference Calling, Cont'd.

REC'D JUL 16 1998

3.9.6 Fax Confirmation

\$.75 per confirmation

Fax Completion: \$10.00

Call Notification: \$ 2.50

Fax Notification: \$ 0.75

Call Registration: \$ 2.50

3.9.7 Advanced Features

- A. **Encore** - Encore offers a digital playback of the conference call. Playback is available 24 hours a day. Encore may be set up at the time of the conference call reservation and is ready within two (2) hours after the end of the conference call.
- B. **Question and Answer** - Allows the operator to access participants who wish to ask questions of the conference call leader.
- C. **Polling** - Polling enables the conference call participants to "vote" by pressing a specified number on their touch tone telephone.

**CANCELLED**

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By 151 RS 38  
Public Service Commission  
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99-31  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.9

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REC'D JAN 19 2000

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.9 Conference Calling, Cont'd.

3.9.7 Advanced Features, cont'd.

- D. **Fax Complete** - Fax Complete provides a detailed summary of each participant's exact time on the call and total minutes on the call. The list is faxed within two (2) hours of the completion of the call and customized reports are available.
- E. **EasySend Fax Broadcast** - EasySend allows large groups to be notified of the upcoming conference call or allows for mass distribution of information created by the Customer.

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By *LS RS 39*  
Public Service Commission  
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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999

**3.10 Responsible Organization (Resp. Org.)**

ITC^DeltaCom shall service as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described in Section 2 of this tariff.

**3.10.1 ITC^DeltaCom Resp. Org. Charges:**

Where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following ITC^DeltaCom charges will apply:

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/888" Number)	\$0.00	\$3.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$0.00	\$3.00

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.10 Responsible Organization (Resp. Org.)

ITC^DeltaCom shall service as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described in Section 2 of this tariff.

3.10.1 ITC^DeltaCom Resp. Org. Charges:

Where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following ITC^DeltaCom charges will apply:

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/888" Number)	\$0.00	\$3.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$0.00	\$3.00

**CANCELLED**

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By *st RS #40*  
Public Service Commission  
MISSOURI

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FILED SEP 04 1998

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features**

**MISSOURI  
Public Service Commission**

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge . . . . . \$10.00**

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement . . . . . \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |  
AVAILABLE TO NEW CUSTOMERS.] (N)**

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Missouri Public  
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**MISSOURI  
Public Service Commission**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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AUG 18 1999

**3.11 Inbound Toll Free "800/888" Service Features**

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

MO. PUBLIC SERVICE COMMISSION

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge** ..... \$10.00

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement ..... \$35.00

**CANCELLED**

AUG 25 2000

By 3<sup>rd</sup> R 5 41  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES**

**Missouri Public  
Service Commission**

**3.11 Inbound Toll Free "800/888" Service Features**

**REC'D FEB 11 1999**

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge** ..... \$10.00

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement ..... \$35.00

**CANCELLED**

**SEP 25 1999**

By **2 RS #41**  
**Public Service Commission**  
**MISSOURI**

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)**  
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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~Service Commission~~ Missouri Public Service Commission**

**3.11 Inbound Toll Free "800/888" Service Features**

REC'D JUL 16 1998

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

**3.11.1 Toll Free "800/888" Referral Service**

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

**A. Monthly Recurring Charge** ..... \$10.00

**B. Installation Charge**

Initial installation and any subsequent change  
to the announcement ..... \$35.00

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By *[Signature]*  
Public Service Commission  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**MISSOURI  
Public Service Commission**

**3.11.2 Incoming Exclusion/Area Blocking**

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

**A. Monthly Recurring Charge ..... \$10.00**

**B. Installation Charge**

Installation and any subsequent change in blocking ..... \$35.00

[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
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Public Service Commission**

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Missouri Public  
Service Commission



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

RECEIVED

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

AUG 18 1999

**3.11.2 Incoming Exclusion/Area Blocking**

MO. PUBLIC SERVICE COMMISSION  
This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge ..... \$10.00

B. Installation Charge

Installation and any subsequent change in blocking ..... \$35.00

**CANCELLED**

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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

~~Missouri Public  
Service Commission~~

REC'D FEB 11 1999

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.2 Incoming Exclusion/Area Blocking**

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge ..... \$10.00

B. Installation Charge

Installation and any subsequent change in blocking ..... \$35.00

**CANCELLED**

SEP 25 1999

By 2 RS #42  
Public Service Commission  
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.2 Incoming Exclusion/Area Blocking

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge ..... \$10.00

B. Installation Charge

Installation and any subsequent change in blocking ..... \$35.00

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Missouri Public  
Service Commission

**RECEIVED**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.3 Dialed Number Identification Service (DNIS)**

**MISSOURI  
Public Service Commission**

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge ..... \$18.00**

**B. Installation Charge**

Initial installation  
and any subsequent change in routing ..... \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

AUG 18 1999

**3.11.3 Dialed Number Identification Service (DNIS)**

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge** ..... \$18.00

**B. Installation Charge**

Initial installation  
and any subsequent change in routing ..... \$35.00

**CANCELLED**

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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

Missouri Public  
Service Commission

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd**

REC'D FEB 11 1999

**3.11.3 Dialed Number Identification Service (DNIS)**

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge** ..... \$18.00

**B. Installation Charge**

Initial installation  
and any subsequent change in routing ..... \$35.00

**CANCELLED**

SEP 25 1999

By 2 RS #43  
Public Service Commission  
MISSOURI

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.3 Dialed Number Identification Service (DNIS)

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge ..... \$18.00

B. Installation Charge

Initial installation  
and any subsequent change in routing ..... \$35.00

**CANCELLED**

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Missouri Public  
Service Commission

**RECEIVED**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**MISSOURI  
Public Service Commission**

**3.11.4 Time of Day Routing**

This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge ..... \$18.00**

**B. Installation Charge**

Initial installation and any subsequent change  
in routing ..... \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

AUG 18 1999

**3.11.4 Time of Day Routing**

This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge ..... \$18.00

**B. Installation Charge**

Initial installation and any subsequent change  
in routing ..... \$35.00

**CANCELLED**

AUG 25 2000  
L, 3<sup>rd</sup> RS 44  
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Service Commission

~~Missouri Public  
Service Commission~~

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.4 Time of Day Routing

This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge ..... \$18.00

B. Installation Charge

Initial installation and any subsequent change  
in routing ..... \$35.00

**CANCELLED**

SEP 25 1999

By 2 RS #44  
Public Service Commission  
MISSOURI

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~COM~~ Missouri Public  
Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.4 Time of Day Routing

This feature permits the inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge ..... \$18.00

B. Installation Charge

Initial installation and any subsequent change  
in routing ..... \$35.00

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Service Commission  
99-31  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**JUL 25 2000**

**3.11.5 Day of Week Routing**

**MISSOURI  
Public Service Commission**

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge ..... \$18.00**

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |  
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**Missouri Public  
Service Commission**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**AUG 18 1999**

**3.11.5 Day of Week Routing**

**MO. PUBLIC SERVICE COMM**

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge ..... \$18.00**

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$35.00

**CANCELLED**

**AUG 25 2000**  
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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.5 Day of Week Routing**

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

**A. Monthly Recurring Charge** ..... \$18.00

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$35.00

**CANCELLED**

SEP 25 1999

By 2 RS#45  
Public Service Commission  
MISSOURI

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.5 Day of Week Routing

This feature permits the Inbound Toll Free "800/ 888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A. Monthly Recurring Charge ..... \$18.00

B. Installation Charge

Initial installation and  
any subsequent change in routing ..... \$35.00

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Public Service Commission  
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Missouri Public  
Service Commission

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**JUL 25 2000**

**3.11.6 Command Routing**

**MISSOURI  
Public Service Commission**

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

**A. Monthly Recurring Charge . . . . . \$25.00**

**B. Installation Charge**

Initial installation and any subsequent change in  
an alternative routing . . . . . \$35.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |  
AVAILABLE TO NEW CUSTOMERS.] (N)**

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Service Commission



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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AUG 18 1999

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

MO. PUBLIC SERVICE COMMISSION

**3.11.6 Command Routing**

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

**A. Monthly Recurring Charge** ..... \$25.00

**B. Installation Charge**

Initial installation and any subsequent change in  
an alternative routing ..... \$35.00

**CANCELLED**

AUG 25 2000  
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MISSOURI

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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**Missouri Public  
Service Commission**

**REC'D FEB 11 1999**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.6 Command Routing**

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

**A. Monthly Recurring Charge . . . . . \$25.00**

**B. Installation Charge**

Initial installation and any subsequent change in  
an alternative routing . . . . . \$35.00

**CANCELLED**

**SEP 25 1999**

By *2 RS #46*  
**Public Service Commission  
MISSOURI**

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
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**XN-2006-0407**

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.6 Command Routing

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

A. Monthly Recurring Charge ..... \$25.00

B. Installation Charge

Initial installation and any subsequent change in  
an alternative routing ..... \$35.00

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Service Commission

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Missouri Public  
Service Commission  
99-31  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**RECEIVED**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**JUL 25 2000**

**3.11.7 Real Time ANI**

**MISSOURI  
Public Service Commission**

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

- A. Monthly Recurring Charge** ..... \$95.00
- B. Installation Charge**
- Initial installation and  
any subsequent change in routing ..... \$250.00

[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER |  
AVAILABLE TO NEW CUSTOMERS.] (N)

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Missouri Public  
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**MISSOURI  
Public Service Commission**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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AUG 18 1999

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

MO. PUBLIC SERVICE COMMISSION

**3.11.7 Real Time ANI**

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. Monthly Recurring Charge ..... \$95.00

B. Installation Charge

Initial installation and  
any subsequent change in routing ..... \$250.00

**CANCELLED**

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By *3rd* *RS47*  
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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, Missouri Public  
Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D FEB 11 1999

3.11.7 Real Time ANI

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. Monthly Recurring Charge ..... \$95.00

B. Installation Charge

Initial installation and  
any subsequent change in routing ..... \$250.00

**CANCELLED**

SEP 25 1999

By 2 RS #47  
Public Service Commission  
MISSOURI

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES **Missouri Public Service Commission**

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.7 Real Time ANI

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A. Monthly Recurring Charge ..... \$95.00

B. Installation Charge

Initial installation and  
any subsequent change in routing ..... \$250.00

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Public Service Commission  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**JUL 25 2000**

**3.11.8 Route Advance**

**MISSOURI  
Public Service Commission**

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge ..... \$0.00**

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$0.00

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

AUG 18 1999

**3.11.8 Route Advance**

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge ..... \$0.00

B. Installation Charge

Initial installation and  
any subsequent change in routing ..... \$0.00

CANCELLED

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MISSOURI

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

REC'D FEB 11 1999

**3.11.8 Route Advance**

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge** ..... \$0.00

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$0.00

**CANCELLED**

SEP 25 1999

By 2 RS #48  
Public Service Commission  
MISSOURI

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

REC'D JUL 16 1998

3.11.8 Route Advance

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge ..... \$0.00

B. Installation Charge

Initial installation and  
any subsequent change in routing ..... \$0.00

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Public Service Commission  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

JUL 25 2000

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**MISSOURI  
Public Service Commission**

**3.11.9 Percent Allocation**

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge** ..... \$0.00

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$0.00

[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**AUG 18 1999**

**3.11.9 Percent Allocation**

**MO. PUBLIC SERVICE COMM**

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge ..... \$0.00**

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$0.00

**CANCELLED**

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MISSOURI

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**Missouri Public  
Service Commission**

**REC'D FEB 11 1999**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.9 Percent Allocation**

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge** ..... \$0.00

**B. Installation Charge**

Initial installation and  
any subsequent change in routing ..... \$0.00

**CANCELLED**

**SEP 25 1999**

By *2 RS #49*  
**Public Service Commission  
MISSOURI**

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.9 Percent Allocation

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge ..... \$0.00

B. Installation Charge

Initial installation and  
any subsequent change in routing ..... \$0.00

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**JUL 25 2000**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**MISSOURI  
Public Service Commission**

**3.11.10 Directory Listing**

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge ..... \$0.00**

**B. Installation Charge ..... \$0.00**

**3.11.11 Vertical Features**

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

**[AS OF MARCH 15, 1999, VERTICAL FEATURES WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
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Service Commission**



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

AUG 18 1999

**3.11.10 Directory Listing**

MO. PUBLIC SERVICE COMMISSION

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

A. Monthly Recurring Charge ..... \$0.00

B. Installation Charge ..... \$0.00

**3.11.11 Vertical Features**

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

[AS OF MARCH 15, 1999, VERTICAL FEATURES WERE RESERVED FOR (T)  
CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (T)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**Missouri Public  
Service Commission**

**REC'D FEB 11 1999**

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.10 Directory Listing**

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge ..... \$0.00**

**B. Installation Charge ..... \$0.00**

**3.11.11 Vertical Features**

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

**CANCELLED**

**SEP 25 1999**

**By 2 RS #50  
Public Service Commission  
MISSOURI**

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D JUL 16 1998

**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**3.11.10 Directory Listing**

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request. At this time, this service does not have a monthly recurring fee or a monthly fee.

**A. Monthly Recurring Charge** ..... \$0.00

**B. Installation Charge** ..... \$0.00

**3.11.11 Vertical Features**

Vertical Features are provided by Local Exchange Companies. ITC^DeltaCom (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. In those instances where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company.

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**3.11 Inbound Toll Free "800/888" Service Features, Cont'd.**

**JUL 25 2000**

**3.12.12 Toll Free PIN-Connect**

**MISSOURI  
Public Service Commission**

ITC^DeltaCom's Toll Free PIN-Connect is a service that enables a user to connect to a pre-determined domestic 10-digit telephone number by dialing a single toll free number and a four-digit PIN (up to 9,999 PINs) assigned by the user. Each PIN terminates to a specific 10-digit telephone number. The customer has the ability to activate each of the PINs "real-time" as needed and change a PIN's destination number "real-time." Toll free routing features are not available on this service. Incoming exclusion (blocking) indexes are available on this service.

**A. Monthly Recurring Charge.....\$7.50**

**B. Installation Charge.....\$0.00**

**[AS OF AUGUST 25, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT (N)  
FOR DIRECTORY LISTINGS AND TOLL FREE PIN-CONNECT ARE RESERVED |  
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Service Commission**

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

AUG 18 1999

3.12.12 Toll Free PIN-Connect

(N)

MO. PUBLIC SERVICE COMMISSION

ITC^DeltaCom's Toll Free PIN-Connect is a service that enables a user to connect to a pre-determined domestic 10-digit telephone number by dialing a single toll free number and a four-digit PIN (up to 9,999 PINs) assigned by the user. Each PIN terminates to a specific 10-digit telephone number. The customer has the ability to activate each of the PINs "real-time" as needed and change a PIN's destination number "real-time." Toll free routing features are not available on this service. Incoming exclusion (blocking) indexes are available on this service.

A. Monthly Recurring Charge.....\$7.50

B. Installation Charge.....\$0.00

(N)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

REC'D JUL 16 1998

**3.12 Pre-paid Calling Cards a/k/a Debit Cards**

The card holder can place a call using a pre-paid calling card by dialing a Toll Free "800/888" telephone number from any touch tone telephone in the U.S., Puerto Rico, U.S. Virgin Islands, or Canada, then entering his or her debit card number, followed by the called party's telephone number. Pre-paid calling cards are flat rated and are billed in full minute increments. Cards are available in any denomination, specified by the Customer/vendor. If the Customer/vendor chooses to customize a recorded greeting, to be heard each time the card holder uses the prepaid calling card, an additional charge will apply. The debit card can be reused by paying to recharge the card with a credit card. Special services such as 24 hour Customer support, international calling ability, and multi-lingual capabilities are also offered. Pre-paid calling card system features include the following:

- 3.12.1 Call Reorigination** - The ability for an individual to place up to ten calls without having to reenter their PIN/card number by pressing the "#" key.
- 3.12.2 Account Balance Prompts** - Indicate the user's card balance upon entry to the system and what their balance is after each call is placed.
- 3.12.3 Call Timing** - Capability of the system to notify users when time is running out on their card. A message or warning tone is played to notify the card holder when 1, 2, or 3 minutes remain on the card.
- 3.12.4 Real Time Tracking** - Ability for card holders to obtain a real time balance of their account after each call is placed.

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D JUL 16 1998

**3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.**

**3.12.5 Expiration Date** - Ability to discontinue a pre-paid calling card's usage if the value of the card has not been used within a predetermined period of time.

**3.12.6 Exclusive Call Destinations** - Ability for the card holder to designate specific telephone numbers to which their card can place calls.

**3.12.7 Detail Card Call Reports** - Indicate by individuals or groups the date, time, origination of phone call and number, destination of phone call and number, including total time and charges.

**A. The following rates are charged on a per minute basis:**

\$ 5.00 Card	\$0.40 per Minute
\$10.00 Card	\$0.30 per Minute
\$20.00 Card	\$0.30 per Minute

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**Cancelled**

XN-2006-0407

Missouri Public  
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Missouri Public  
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99-31  
FILED SEP 04 1998

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.** **Missouri Public Service Commission**

**3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.**

**REC'D JUL 16 1998**

**3.12.7 Detail Card Call Reports, cont'd.**

- B.** Customization of system's initial prompt/greeting charge is \$300.00 per customized greeting.

**3.12.8 Debit Card Sponsor Program**

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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Regulatory Affairs Manager  
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**99-31**

**FILED SEP 04 1998**



REC'D JAN 19 2000

<p>If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.</p>	<p>(N)</p>
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## Cancelled

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

RECEIVED

3.13 ITC^DeltaCom Dedicated Frame Relay Service

AUG 18 1999

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00
Plus each additional CIR	\$ 1.25	-
Plus each additional PVC	\$ 3.00	-
LEC loop to POP	ICB	ICB
Feature change charge (Each, after first installation)	-	\$ 25.00

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CANCELLED SEP 25 1999

FEB 18 2000

By 2<sup>nd</sup> RS 54  
Public Service Commission  
MISSOURI

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.13 ITC^DeltaCom Dedicated Frame Relay Service

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00
Plus each additional CIR	\$ 1.25	-
Plus each additional PVC	\$ 3.00	-
LEC loop to POP	ICB	ICB
Feature change charge and after first installation)	-	\$ 25.00

SEP 25 1999

By 1 R S A S Y  
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Missouri  
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700 Boulevard South, Suite 101  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.

REC'D JAN 19 2000 (M)

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00
Plus each additional CIR	\$ 1.25	-
Plus each additional PVC	\$ 3.00	-
LEC loop to POP	ICB	ICB
Feature change charge (Each, after first installation)	-	\$ 25.00
[AS OF SEPTEMBER 25, 1999, THE RATES THAT APPEAR ON THIS		(T)
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**RECEIVED**

**3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.**

**AUG 18 1999**

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>	(N) MO. PUBLIC SERVICE COM.
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$135.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$245.00	\$150.00	
256 Kbps port with 1PVC (minimum 32 CIR required)	\$340.00	\$150.00	
384 Kbps port with 1PVC (minimum 48 CIR required)	\$435.00	\$150.00	
512 Kbps port with 1PVC (minimum 64 CIR required)	\$635.00	\$150.00	
768 Kbps port with 1PVC (minimum 112 CIR required)	\$755.00	\$150.00	
1.02 Mbps port with 1PVC (minimum 128 CIR required)	\$1060.00	\$150.00	
1.54 Mbps port with 1PVC (minimum 192 CIR required)	\$1360.00	\$150.00	(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.**

RECEIVED

AUG 18 1999

	Monthly Recurring <u>Charge for UNI</u>	Installation <u>Charge</u>	(N)
Each additional CIR	\$1.25	-----	
Each additional PVC	\$10.00	-----	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (Each, after first installation)	-----	\$25.00	(N)

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REC'D JAN 19 2000

ITC^DeltaCom Communications, Inc. d/b/a  
ITC^DeltaCom

P.S.C. MO. No. 1  
Second Revision Sheet No. 55  
Cancels First Revision Sheet No. 55

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.14 ITC^DeltaCom Frame Relay with NNI Interface**

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Southwestern Bell UNI interface to Southwestern Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.

(N)  
|  
(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT' AUG 18 1999**

**3.14 ITC^DeltaCom Frame Relay with NNI Interface**

**MO. PUBLIC SERVICE COMM**

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Southwestern Bell UNI interface to Southwestern Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Monthly Charge</u>	<u>Installation Charge</u>
56 Kbps UNI	\$ 98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25	-
Each PVC	\$ 3.00	-
LEC UNI charges	ICB	ICB
Each feature change charge after initial installation	-	\$ 25.00

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FEB 18 2000  
By <sup>2<sup>ND</sup></sup> RS 55  
Public Service Commission  
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700 Boulevard South, Suite 101  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

REC'D JUL 16 1998

3.14 ITC^DeltaCom Frame Relay with NNI Interface

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Southwestern Bell UNI interface to Southwestern Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

	<u>Monthly Monthly Charge</u>	<u>Installation Charge</u>
56 Kbps UNI	\$ 98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25	-
Each PVC	\$ 3.00	-
LEC UNI charges	ICB	ICB
Each feature change charge after initial installation	-	\$ 25.00

**CANCELLED**

SEP 25 1999

By *1 RS # SS*  
Public Service Commission  
MISSOURI

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.14 ITC^DeltaCom Frame Relay with NNI Interface Cont.

Missouri Public  
Service Commission

REC'D JAN 19 2000

	<u>Monthly Monthly Charge</u>	<u>Installation Charge</u>
56 Kbps UNI	\$ 98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25	-
Each PVC	\$ 3.00	-
LEC UNI charges	ICB	ICB
Each feature change charge after initial installation	-	\$ 25.00

[AS OF SEPTEMBER 25, 1999, THE RATES THAT APPEAR ON THIS (T)  
PAGE WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.14 Frame Relay with NNI Interface Cont.**

	<u>Monthly Recurring Charge for NNI</u>	<u>Installation Charge</u>	RECEIVED (N) AUG 18 1999 MO. PUBLIC SERVICE COMM.
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$60.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$100.00	\$150.00	
256 Kbps port with 1PVC (minimum 32 CIR required)	\$150.00	\$150.00	
384 Kbps port with 1PVC (minimum 48 CIR required)	\$210.00	\$150.00	
512 Kbps port with 1PVC (minimum 64 CIR required)	\$300.00	\$150.00	
768 Kbps port with 1PVC (minimum 112 CIR required)	\$360.00	\$150.00	
1.02 Mbps port with 1PVC (minimum 128 CIR required)	\$450.00	\$150.00	
1.54 Mbps port with 1PVC (minimum 192 CIR required)	\$570.00	\$150.00	(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.14 Frame Relay with NNI Interface Cont.**

	Monthly Recurring <u>Charge for UNI</u>	Installation <u>Charge</u>	RECEIVED (N) AUG 18 1999 MO. PUBLIC SERVICE COM.
Each additional CIR	\$1.25	-----	
Each additional PVC	\$10.00	-----	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (Each, after first installation)	-----	\$25.00	(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.15 ISDN

ITC^DeltaCom ISDN Service is a network architecture that supports existing and future voice and data services (integrated access) over either single lines, (BRI, or Basic Rate Interface) or T1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will be offered using a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), 1 D channel for out-of-band signaling, and a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of trunk use for both voice and data. Switched 64K/BRI service is offered based on the rate of the service the customer subscribes to. Monthly recurring and miscellaneous charges apply for PRI services. Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI service, but is not available in all cities. Calls will be rated at the rates of the service the customer subscribes to, with all volume and term discounts applying; there will be no additional monthly charges. Call costs are based on each 64K line usage. For example, if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate structure of the service the customer subscribes to times the number of lines (2).

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	<u>Monthly</u>	<u>Installation</u>
PRI Local Access	DS1 cost plus \$100 Per D Channel	Based on Location
Toll Free "800/888"/ANI	\$0.01 per ANI delivered	N/A
Rearrange trunk group after initial installation	\$200 per occurrence	N/A
BRI - Switched 64Kbps	Price is based on usage rates of service selected by customer	

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.16 Pinnacle

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Pinnacle is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the 12th month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO  
NEW CUSTOMERS.]

(N)  
|  
(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT

3.16 Pinnacle, Cont'd.

REC'D JUL 16 1998

All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

3.16.1 Switched Service

Term	Intra	Card
Base	0.1390	0.2280
1 Year	0.1320	0.2160
2 Year	0.1292	0.2120
3 Year	0.1251	0.2050

Dedicated Service

Term	Intra	Card
Base	0.0920	0.2200
1 Year	0.0874	0.2090
2 Year	0.0855	0.2050
3 Year	0.0828	0.1980

3.16.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.16.3 Calling Card Surcharge

\$.40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED  
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER  
AVAILABLE TO NEW CUSTOMERS.]

(N)  
|  
(N)

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Huntsville, Alabama 35802

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.17 Pinnacle for Associations

Pinnacle for Associations is a discounted long distance business service for groups of Customers belonging to a common professional or trade association. A current ITC^DeltaCom Association Customer may convert their current service to Pinnacle for Associations only if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and agrees to sign a new term agreement equal to, or greater length than, their present term agreement;
- B. If the Customer's present term is within 6 months of expiration; or
- C. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO  
NEW CUSTOMERS.]

(N)  
|  
(N)

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99-31  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, COMBINED JUL 16 1998

3.17 Pinnacle for Associations

All calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle for Associations is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for 12 or 24 months and discounts available for the term periods listed are 5% and 7%, respectively, of the Customer's total monthly usage. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." If the Customer has entered into a term agreement and the Customer cancels prior to the expiration of the term, the Customer will be billed a one time "Discontinuance Charge" equal to the "Annual Usage Commitment Level" as described above. The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |  
NEW CUSTOMERS.] (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D  
Missouri Public  
Service Commission

3.17 Pinnacle for Associations, Cont'd.

REC'D JUL 16 1998

If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. A surcharge applies per call billed to a calling card.

3.17.1 Pinnacle for Associations Rates

Switched	Base Rate	1 Year Term	2 Year Term
Inbound/ Outbound	0.1390	0.1292	0.1251
Card	0.2280	0.2120	0.2050
Dedicated	Base Rate	1 Year Term	2 Year Term
Inbound/ Outbound	0.0920	0.0855	0.0828
Card	0.2200	0.2050	0.1980

3.17.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.17.3 Calling Card Surcharge

\$ .40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO  
NEW CUSTOMERS.]

(N)  
|  
(N)

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Missouri Public  
Service Commission  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONFIDENTIAL**  
**Missouri Public Service Commission**

**3.17.4 Aspect Option B, C and H**

REC'D OCT 26 1998

All Aspect calls under Options A, B, C and H are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only.

**3.17.4.1 Aspect Option B Rates Per Minute**

Inbound/Outbound	.100
Card	.175

**3.17.4.2 Aspect Option C Rates Per Minute**

Inbound/Outbound	.11
Card	.18

**3.17.4.3 Aspect Option H Rates Per Minute**

Inbound/Outbound	.145
Card	.175

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES & RATES  
OF ASPECT OPTION B, C AND H ARE RESERVED FOR CURRENTLY  
SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE  
TO NEW CUSTOMERS.]

(N)  
|  
|  
(N)

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(T)

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

REC'D SEP 21 1998  
(N)

**3.17.4 Aspect Option B, C and H**

All Aspect calls under Options A, B, C and H are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only.

**3.17.4.1 Aspect Option B Rates Per Minute**

Inbound/Outbound	.100
Card	.175

**3.17.4.2 Aspect Option C Rates Per Minute**

Inbound/Outbound	.11
Card	.18

**3.17.4.3 Aspect Option H Rates Per Minute**

Inbound/Outbound	.145
Card	.175

(N)

**CANCELLED**

NOV 30 1998  
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Public Service Commission  
MISSOURI

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998  
(T)

3.18 Aspect Option D

Aspect Option D is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Customer may convert their current service to Aspect Option D if one of the following conditions applies: (T)

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration;
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect Option D calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". (T)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED Missouri Public  
Service Commission

3.18 Aspect

RECD JUL 16 1998

Aspect is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Customer may convert their current service to Aspect if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration;
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect calls are rated based on flat rates and duration of the call. Calls are timed in (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**RECD SEP 21 1998**

**3.18 Aspect Option D, Cont'd.**

(T)

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

**3.18.1 Aspect Option D Switched Service Rates Per Minute**

(T)

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Inbound/ Outbound	0.1450	0.1380	0.1350	0.1310
Card	0.2280	0.2160	0.2120	0.2050

**3.18.2 Monthly Recurring Charges**

- |   |         |
|---|---------|
| 1. Monthly charge for each 800 number:              | \$ 3.00 |
| 2. Monthly charge for customized pin package:       | \$40.00 |
| 3. Monthly charge for autodialers, per access line: | \$ 3.00 |

**3.18.3 Calling Card Surcharge**

\$ .40

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Service Commission~~

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

3.18 Aspect, Cont'd.

REC'D JUL 16 1998

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

3.18.1 Aspect Switched Service Rates

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Inbound/ Outbound	0.1450	0.1380	0.1350	0.1310
Card	0.2280	0.2160	0.2120	0.2050 <sup>ms</sup>

3.18.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.18.3 Calling Card Surcharge  
\$.40

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Missouri Public  
Service Commission  
99-31  
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~~Missouri Public  
Service Commission~~

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**REC'D SEP 21 1998**  
(T)

**3.19 Aspect Option D for Associations**

Aspect Option D for Associations is a discounted long distance service for groups of (T)  
Customers belonging to a common professional or trade association and is intended  
only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom  
Association Customer may convert their current service to Aspect Option D for (T)  
Associations if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration.
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%.

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Service Commission~~

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~CONFIDENTIAL~~ <sup>Missouri Public Service Commission</sup>

3.19 Aspect for Associations

REC'D JUL 16 1998

Aspect for Associations is a discounted long distance service for groups of Customers belonging to a common professional or trade association and is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Association Customer may convert their current service to Aspect for Associations if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration.
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by five (12) months, and dividing this amount by 50%.

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Missouri Public  
Service Commission

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**Cancelled**

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Missouri Public  
Service Commission

~~Missouri Public  
Service Commission~~

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**REC'D SEP 21 1998**

(T)

**3.19 Aspect Option D for Associations, Cont'd.**

By the end of the twelfth (12) month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge".

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998

3.19 Aspect for Associations, Cont'd.

By the end of the twelfth (12) month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge".

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

RECD SEP 21 1998  
(1)

**3.19.1 Aspect Option D Association Switched Service Rates Per Minute**

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound/ Outbound	0.1450	0.1350	0.1310
Card	0.2280	0.2120	0.2050

**3.19.2 Monthly Recurring Charges**

- |   |         |
|---|---------|
| 1. Monthly charge for each 800 number:              | \$ 3.00 |
| 2. Monthly charge for customized pin package:       | \$40.00 |
| 3. Monthly charge for autodialers, per access line: | \$ 3.00 |

**3.19.3 Calling Card Surcharge**

\$ .40

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.19.1 Aspect Association Switched Service Rates

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound/ Outbound	0.1450	0.1350	0.1310
Card	0.2280	0.2120	0.2050

3.19.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

3.19.3 Calling Card Surcharge

\$.40

**CANCELLED**

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Public Service Commission  
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Service Commission  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.19.4 Aspect Option E**

**REC'D OCT 26 1998**

Aspect Option E is intended for residential customers only. Inbound and Outbound Aspect Option E calls are time of day sensitive, but no volume or term discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only. (T) (T)

**3.19.4.1 Aspect Option E Rates Per Minute**

	Peak	Off-Peak
Outbound	.12	.10
Inbound	.12	.10
Card	.18	.18

**3.19.5 Aspect Option G**

Aspect Option G is intended for residential customers only. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of the call. This service is offered via switched access only. (T)

**3.19.5.1 Aspect Option G Rates Per Minute**

Inbound/Outbound	.10
Card	.18

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES AND RATES OF ASPECT OPTION E AND ASPECT OPTION G ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N) | (N)

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Senior Manager - Regulatory Attorney  
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**Cancelled**

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D SEP 21 1998 (N)

**3.19.4 Aspect Option E**

Aspect Option E is intended for residential customers only. Inbound and Outbound Aspect Option E calls are time of day sensitive, but no volume or term discounts apply. Inbound and Outbound calls are timed in full minute increments and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This service is offered via switched access only.

**3.19.4.1 Aspect Option E Rates Per Minute**

	Peak	Off-Peak
Outbound	.12	.10
Inbound	.12	.10
Card	.18	.18

**3.19.5 Aspect Option G**

Aspect Option G is intended for residential customers only. Inbound and Outbound calls are timed in full minute increments and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of the call. This service is offered via switched access only.

**3.19.5.1 Aspect Option G Rates Per Minute**

Inbound/Outbound	.10
Card	.18

**CANCELLED**

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MISSOURI (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES CONT'D  
REC'D FEB 11 1999

**3.20 Premier Hospitality**

Premier Hospitality is specifically for the hospitality industry. A minimum of 50% or more 1+ traffic must take place before or after normal business hours on weekdays, or on Saturday or Sunday to qualify for the special rates associated with this product. If a least 50% of the Customer's total usage does not take place during off-peak hours, the Customer's usual rates will automatically increase by \$.03 per minute for total interstate, intrastate and toll free usage. Both interstate and intrastate calls are flat rated. The Customer must subscribe to ITC^DeltaCom's operator services to receive this product

**3.20.1 Premier Hospitality Rates**

Intrastate usage charge per minute: \$0.12

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES **Missouri Public Service Commission**

3.20 Premier Hospitality

RECD JUL 16 1998

Premier Hospitality is specifically for the hospitality industry. A minimum of 50% or more 1+ traffic must take place before or after normal business hours on weekdays, or on Saturday or Sunday to qualify for the special rates associated with this product. If a least 50% of the Customer's total usage does not take place during off-peak hours, the Customer's usual rates will automatically increase by \$.03 per minute for total interstate, intrastate and toll free usage. Both interstate and intrastate calls are flat rated. The Customer must subscribe to ITC^DeltaCom's operator services to receive this product

3.20.1 Premier Hospitality Rates

Intrastate usage charge per minute: \$0.12

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999

**3.21 Personal Toll Free "800/888" Service**

Personal Toll Free "800/888" Service is an inbound, residential, "800/888" toll service offering that enables the subscriber to receive calls from any domestic telephone system in Missouri over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in full minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Monthly recurring charges apply.

**3.21.1 Personal Toll Free "800/888" Usage Rates**

Usage charge per minute of usage

Flat Rate - \$.22

**3.21.2 Volume Discount**

Usage over \$25.00 - 10%

**3.21.3 Installation Charges**

None

**3.21.4 Monthly Recurring**

\$3.00 per account.

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, Missouri Public  
Service Commission

3.21 Personal Toll Free "800/888" Service

REC'D JUL 16 1998

Personal Toll Free "800/888" Service is an inbound, residential, "800/888" toll service offering that enables the subscriber to receive calls from any domestic telephone system in Missouri over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in full minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Monthly recurring charges apply.

3.21.1 Personal Toll Free "800/888" Usage Rates

Usage charge per minute of usage

Flat Rate - \$.22

3.21.2 Volume Discount

Usage over \$25.00 - 10%

3.21.3 Installation Charges

None

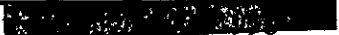
3.21.4 Monthly Recurring

\$3.00 per account.

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MISSOURI

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~CONFIDENTIAL~~ Missouri Public Service Commission

3.21 Personal Toll Free "800/888" Service, Cont'd.

REC'D FEB 11 1999

3.21.5 Family Connections Plus

Family Connections Plus is only offered to residential Customers. Family Connections Plus is timed in full minute increments and is rated on a time-of-day basis. No volume discounts apply. A surcharge applies per call billed to a calling card.

3.21.6 Family Connections Plus Usage Rates

Day-----	\$0.21
Evening-----	\$0.12
Night/Weekend--	\$0.10

3.21.7 Family Connections Plus Toll Free "800/888" Usage Rates

Day-----	\$0.205
Evening-----	\$0.205
Night/Weekend--	\$0.205

3.21.8 Family Connection Plus Card Usage Rates

Day-----	\$0.250
Evening-----	\$0.250
Night/Weekend--	\$0.250
Per Call Surcharge	\$ .4000

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D  
Missouri Public  
Service Commission

3.21 Personal Toll Free "800/888" Service, Cont'd.

REC'D JUL 16 1998

3.21.5 Family Connections Plus

Family Connections Plus is only offered to residential Customers. Family Connections Plus is timed in full minute increments and is rated on a time-of-day basis. No volume discounts apply. A surcharge applies per call billed to a calling card.

3.21.6 Family Connections Plus Usage Rates

Day-----	\$0.21
Evening-----	\$0.12
Night/Weekend--	\$0.10

3.21.7 Family Connections Plus Toll Free "800/888" Usage Rates

Day-----	\$0.205
Evening-----	\$0.205
Night/Weekend--	\$0.205

3.21.8 Family Connection Plus Card Usage Rates

Day-----	\$0.250
Evening-----	\$0.250
Night/Weekend--	\$0.250
Per Call Surcharge	\$.4000

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99-31  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, **Missouri Public Service Commission**

3.22 Destiny Classic with Off-Peak

REC'D JUL 16 1998

Destiny Classic with Off-Peak is designed for the Customer who places at least 60% of their calls before or after normal business hours. Destiny Classic with Off-Peak is rated on a time-of-day basis. All calls are rated based on flat rates and duration of the call. There is no charge for unanswered calls. Both installation and monthly charges apply. Timing is in 1/10th minute increments, after the initial 18 seconds of each call. If the Customer chooses to sign a term agreement, rates will be discounted further. A surcharge applies per call billed to a calling card.

3.22.1 Destiny Classic Switched with Off-Peak

A. Outbound Rates

	<u>Volume Discount</u>		<u>Discount Rates Day</u>	<u>Discount Rates Eve/Night</u>
Base	0%		0.222	0.150
\$150-\$300	3%		0.215	0.146
\$301-\$750	6%		0.209	0.141
\$751-\$1000	8%		0.204	0.138
\$1001-\$1500	12%		0.195	0.132
\$1501 +	14%		0.191	0.129

	<u>12 Months Term Discount 8%</u>		<u>24 Months Term Discount 14%</u>		<u>36 Months Term Discount 17%</u>	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.204	0.138	0.191	0.129	0.184	0.125
\$150-\$300	0.198	0.134	0.185	0.125	0.179	0.121
\$301-\$750	0.192	0.130	0.179	0.121	0.173	0.117
\$751-\$1500	0.188	0.127	0.176	0.119	0.170	0.115
\$1000-\$1500	0.180	0.121	0.168	0.114	0.162	0.110
\$1501+	0.176	0.119	0.164	0.111	0.158	0.107

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Missouri Public Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.22 Destiny Classic, Cont'd.

Missouri Public  
Service Commission

3.22.1 Destiny Classic Switched with Off-Peak, cont'd.

REC'D JUL 16 1998

B. Toll Free "800/888" Rates

	<u>Volume</u> <u>Discount</u>		<u>Discount</u> <u>Rates</u> <u>Day</u>	<u>Discount</u> <u>Rates</u> <u>Eve/Night</u>
Base	0%		0.227	0.155
\$150-\$300	3%		0.220	0.150
\$301-\$750	6%		0.213	0.146
\$751-\$1000	8%		0.209	0.143
\$1001-\$1500	12%		0.200	0.136
\$1501 +	14%		0.195	0.133

	<u>12 Months</u> <u>Term Discount</u> <u>8%</u>		<u>24 Months</u> <u>Term Discount</u> <u>14%</u>		<u>36 Months</u> <u>Term Discount</u> <u>17%</u>	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.209	0.143	0.195	0.133	0.188	0.129
\$150-\$300	0.203	0.138	0.189	0.129	0.183	0.125
\$301-\$750	0.196	0.134	0.184	0.125	0.177	0.121
\$751-\$1000	0.192	0.131	0.180	0.123	0.173	0.118
\$1001-\$1500	0.184	0.125	0.172	0.117	0.166	0.113
\$1501+	0.180	0.123	0.168	0.115	0.162	0.111

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. Missouri Public  
Service Commission

3.22 Destiny Classic, Cont'd.

3.22.1 Destiny Classic Switched with Off-Peak, cont'd.

REC'D JUL 16 1998

C. Card Rates

	<u>Base</u>		<u>Volume</u> <u>Discount</u>	<u>Discount Rates</u> <u>Day</u>	
			0%		0.270
		\$150-\$300	3%		0.262
		\$301-\$750	6%		0.254
		\$751-\$1000	8%		0.248
		\$1001-\$1500	12%		0.238
		\$1500 +	14%		0.232

	<u>12 Months</u>		<u>24 Months</u>		<u>36 Months</u>	
	<u>Term Discount</u>		<u>Term Discount</u>		<u>Term Discount</u>	
	8%		14%		17%	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.248	0.248	0.232	0.232	0.224	0.224
\$150-\$300	0.241	0.241	0.225	0.225	0.217	0.217
\$301-\$750	0.233	0.233	0.218	0.218	0.211	0.211
\$751-\$1000	0.229	0.229	0.214	0.214	0.206	0.206
\$1001-\$1500	0.219	0.219	0.204	0.204	0.197	0.197
\$1501+	0.214	0.214	0.200	0.200	0.193	0.193

Calling Card Surcharge: \$.40

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

3.22 Destiny Classic, Cont'd.

REC'D JUL 16 1998

3.22.2 Destiny Classic Dedicated with Off-Peak

A. Outbound Rates

	Volume Discount	Discount Rates Day	Discount Rates Eve/Night
Base	0%	0.137	0.105
\$2500-\$4000	3%	0.133	0.102
\$4001-\$7500	6%	0.129	0.099
\$7501-\$12000	8%	0.126	0.097
\$12001-\$20000	12%	0.121	0.092
\$20001-\$35000	14%	0.118	0.090
\$35001-\$50000	18%	0.112	0.086
\$50001-\$75000	20%	0.110	0.084
\$75001-\$100000	23%	0.105	0.081
\$100001+	26%	0.101	0.078

	12 Months Term Discount 8%		24 Months Term Discount 14%		36 Months Term Discount 17%	
	Day	Eve/Night	Day	Eve/Night	Day	Eve/Night
Base	0.126	0.097	0.118	0.090	0.114	0.087
\$2500-\$4000	0.122	0.094	0.114	0.088	0.110	0.085
\$4001-\$7500	0.118	0.091	0.111	0.085	0.107	0.082
\$7501-\$12000	0.116	0.089	0.108	0.083	0.105	0.080
\$12001-\$20000	0.111	0.085	0.104	0.079	0.100	0.077
\$20001-\$35000	0.108	0.083	0.101	0.078	0.098	0.075
\$35001-\$50000	0.103	0.079	0.097	0.074	0.093	0.071
\$50001-\$75000	0.101	0.077	0.094	0.072	0.091	0.070
\$75001-\$100000	0.097	0.074	0.091	0.070	0.088	0.067
\$100001+	0.093	0.071	0.087	0.067	0.084	0.064

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

3.22 Destiny Classic, Cont'd.

REC'D JUL 16 1998

3.22.2 Destiny Classic Dedicated with Off-Peak, Cont'd.

B. 800 Rates

	Volume Discount	Discount Rates Day	Discount Rates Eve/Night
Base	0%	0.141	0.109
\$2500-\$4000	3%	0.137	0.106
\$4001-\$7500	6%	0.133	0.102
\$7501-\$12000	8%	0.130	0.100
\$12001-\$20000	12%	0.124	0.096
\$20001-\$35000	14%	0.121	0.094
\$35001-\$50000	18%	0.116	0.089
\$50001-\$75000	20%	0.113	0.087
\$75001-\$100000	23%	0.109	0.084
\$100001+	26%	0.104	0.081

	12 Months Term Discount 8%		24 Months Term Discount 14%		36 Months Term Discount 17%	
	Day	Eve/Night	Day	Eve/Night	Day	Eve/Night
Base	0.130	0.100	0.121	0.094	0.117	0.090
\$2500-\$4000	0.126	0.097	0.118	0.091	0.114	0.088
\$4001-\$7500	0.122	0.094	0.114	0.088	0.110	0.085
\$7501-\$12000	0.119	0.092	0.112	0.086	0.108	0.083
\$12001-\$20000	0.114	0.088	0.107	0.082	0.103	0.080
\$20001-\$35000	0.112	0.086	0.104	0.081	0.101	0.078
\$35001-\$50000	0.106	0.082	0.099	0.077	0.096	0.074
\$50001-\$75000	0.104	0.080	0.097	0.075	0.094	0.072
\$75001-\$100000	0.100	0.077	0.093	0.072	0.090	0.070
\$100001+	0.096	0.074	0.090	0.069	0.087	0.067

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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3.22 Destiny Classic, Cont'd.

3.22.2 Destiny Classic Dedicated with Off-Peak, Cont'd.

C. Card Rates

	<u>Volume</u> <u>Discount</u>		<u>Discount</u> <u>Rates</u> <u>Day</u>	
Base	0%		0.270	
\$2500-\$4000	3%		0.262	
\$4001-\$7500	6%		0.254	
\$7501-\$12000	8%		0.248	
\$12001-\$20000	12%		0.238	
\$20001-\$35000	14%		0.232	

	12 Months Term Discount 8%		24 Months Term Discount 14%		36 Months Term Discount 17%	
	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>	<u>Day</u>	<u>Eve/Night</u>
Base	0.248	0.248	0.232	0.232	0.224	0.224
\$2500-\$4000	0.241	0.241	0.225	0.225	0.217	0.217
\$4001-\$7500	0.233	0.233	0.218	0.218	0.211	0.211
\$7501-\$12000	0.229	0.229	0.214	0.214	0.206	0.206
\$12001-\$20000	0.219	0.219	0.204	0.204	0.197	0.197
\$20001-\$35000	0.214	0.214	0.200	0.200	0.193	0.193

Calling Card Surcharge: \$.40

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**3.23 ITC^DeltaCom Unison Option A**

REGD FEB 11 1999

ITC^DeltaCom Unison Option A is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom. (T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level". (T)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**REC'D SEP 21 1998**  
(T)

**3.23 ITC^DeltaCom Unison Option A**

ITC^DeltaCom Unison Option J is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom. (T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

**CANCELLED**

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Regulatory Affairs Manager  
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Huntsville, Alabama 35802

**By [Signature] 76  
Public Service Commission  
MISSOURI**

**Missouri Public  
Service Commission**

**FILED OCT 22 1998**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission



Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.23 ITC^DeltaCom Unison

REC'D JUL 16 1998

ITC^DeltaCom Unison is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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Public Service Commission  
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Regulatory Affairs Manager  
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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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**3.23 ITC^DeltaCom Unison Option A, Cont'd.**

AUG 18 1999

Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.23.1 ITC^DeltaCom Unison Option A - Switched/800 Rates Per Minute**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.118	.106	.101	.097

Toll Free PIN-Connect is available with this service as follows:				(N)
.150	.1350	.1290	.1230	(N)

**ITC^DeltaCom Unison Option A - Card Rates Per Minute**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

<b>Monthly Recurring Charge:</b>	\$3.00 per toll free number	
	\$7.50 with additional Toll Free PIN-Connect feature	(N)   (N)

<b>PIN-Connect Custom Reports:</b>	\$25.00 per request	Missouri Public Service Commission (N)
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FILED SEP 25 1999

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Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES** **Missouri Public Service Commission**

**3.23 ITC^DeltaCom Unison Option A, Cont'd.**

REC'D FEB 11 1999

Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (M)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.23.1 ITC^DeltaCom Unison Option A - Switched/800 Rates Per Minute**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.118	.106	.101	.097

**CANCELLED**

SEP 25 1999

Monthly Recurring Charge: \$3.00 per toll free number By 4 RS #77  
Public Service Commission  
MISSOURI

**ITC^DeltaCom Unison Option A - Card Rates Per Minute**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.290	.261	.249	.238

**3.23.2 ITC^DeltaCom Unison Option A - Dedicated Rates Per Minute**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.0932	.1246	.0802	.0764

Monthly Recurring Charge: \$3.00 per toll free number

**ITC^DeltaCom Unison Option A Dedicated - Card Rates Per Minute**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.290	.261	.249	.238

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**Missouri Public Service Commission**

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

Missouri Public  
Service Commission

**3.23 ITC^DeltaCom Unison Option A, Cont'd.**

REC'D SEP 21 1998 (T)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.23.1 ITC^DeltaCom Unison Option A - Switched/800 Rates Per Minute (T)**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.118	.106	.101	.097

**Monthly Recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Unison Option A - Card Rates Per Minute**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

**3.23.2 ITC^DeltaCom Unison Option A - Dedicated Rates Per Minute (T)**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.0932	.1246	.0802	.0764

**Monthly Recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Unison Option A Dedicated - Card Rates Per Minute (T)**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**Missouri Public  
Service Commission**

**3.23 ITC^DeltaCom Unison, Cont'd.**

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

DEC 1 AUG 7 1998

**3.23.1 ITC^DeltaCom Unison - Switched/800 Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.118	.106	.101	.097
<b>Monthly Recurring Charge:</b>		\$3.00 per toll free number	

**ITC^DeltaCom Unison - Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

**3.23.2 ITC^DeltaCom Unison - Dedicated Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.0932	.1246	.0802	.0764

**Monthly Recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Unison Dedicated - Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

**CANCELLED**

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**Missouri Public  
Service Commission**

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES** Missouri Public  
Service Commission

**3.23 ITC^DeltaCom Unison, Cont'd.**

REC'D JUL 16 1998

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.23.1 ITC^DeltaCom Unison - Switched/800 Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.118	.106	.101	.097

**Monthly Recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Unison - Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

**CANCELLED**

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.23 ITC^DeltaCom Unison Option A, Cont'd.**

**AUG 18 1999**

**3.23.2 ITC^DeltaCom Unison Option A - Dedicated Rates Per Minute Service (M)**

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.0932	.1246	.0802	.0764

**Monthly Recurring Charge:** \$3.00 per toll free number

**ITC^DeltaCom Unison Option A Dedicated - Card Rates Per Minute**

Base Rate	1 Year Term	2 Year Term	3 Year Term	
(No Term)	(10%)	(14%)	(18%)	
.290	.261	.249	.238	(M)

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Missouri Public  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES/CONNECTION**

**3.24 ITC^DeltaCom Unison Option A for Associations**

**REC'D FEB 11 1999**

ITC^DeltaCom Unison Option A for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Option A Customers, ITC^DeltaCom Unison Option A for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect. (T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

**3.24 ITC^DeltaCom Unison Option A for Associations**

REC'D SEP 21 1998  
(1)

ITC^DeltaCom Unison Option A for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Option A Customers, ITC^DeltaCom Unison Option A for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect. (T) (T) (T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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Missouri Public  
Service Commission



Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D JUL 16 1998

3.24 ITC^DeltaCom Unison for Associations

ITC^DeltaCom Unison for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Customers, ITC^DeltaCom Unison for Associations subscribers must belong to a recognized professional or trade association. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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Service Commission



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.24 ITC^DeltaCom Unison Option A for Associations, Cont'd.**

RECEIVED

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.24.1 ITC^DeltaCom Unison Option A for Associations  
Switched/800 Rates Per Minute**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097

Toll Free PIN-Connect is available with this service as follows:

.150	.1290	.1230
------	-------	-------

(N)  
|  
(N)

**Card Rates Per Minute**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

**Monthly Recurring Charge:**

\$3.00 per toll free number

\$7.50 with additional

Toll Free PIN-Connect  
feature

**PIN-Connect Custom Reports:**

\$25.00 per request

Missouri Public  
Service Commission

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.24 ITC^DeltaCom Unison Option A for Associations, Cont'd.**

RECD SEP 21 1998

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.24.1 ITC^DeltaCom Unison Option A for Associations  
Switched/800 Rates Per Minute**

(T)

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097

**CANCELLED**

SEP 25 1998

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Public Service Commission  
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**Card Rates Per Minute**

(T)

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D Missouri Public  
Service Commission

3.24 ITC^DeltaCom Unison for Associations, Cont'd.

REC'D JUL 16 1998

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

3.24.1 Switched/800 Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097

Card Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

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Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D SEP 21 1998  
(T)

3.24 ITC^DeltaCom Unison Option A for Associations, Cont'd.

3.24.2 ITC^DeltaCom Unison Option A for Associations - Dedicated Rates (T)  
Per Minute

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.0932	.0802	.0764

**Monthly Recurring Charge:** \$3.00 per toll free number

ITC^DeltaCom Unison Option A for Associations - Card Rates (T)  
Per Minute

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. Missouri Public Service Commission

3.24 ITC^DeltaCom Unison for Associations, Cont'd.

REC'D AUG 7 1998

3.24.2 ITC^DeltaCom Unison for Associations - Dedicated Rates

(N)

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.0932	.0802	.0764

Monthly Recurring Charge: \$3.00 per toll free  
number

ITC^DeltaCom Unison for Associations - Card Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

(N)

CANCELLED

OCT 22 1998  
By *[Signature]* #79.1  
Public Service Commission  
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Missouri Public Service Commission

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Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONFIDENTIAL  
Missouri Public Service Commission

3.24.3 ITC^DeltaCom Unison Option J

REC'D OCT 26 1998

ITC^DeltaCom Unison Option J is available to new Customers who bill up to \$499.00. Inbound/Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of each call and card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. All calls are rated based on flat rates and duration of the call. No term or volume discounts apply.

3.24.3.1 ITC^DeltaCom Unison Option J Rates Per Minute

Inbound/Outbound	.118
Card	.180

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES AND RATES OF  
ITC^DELTACOM UNISON OPTION J ARE RESERVED FOR CURRENTLY  
SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW  
CUSTOMERS.]

(N)  
|  
|  
(N)

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Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998  
(N)

3.24.3 ITC^DeltaCom Unison Option J

ITC^DeltaCom Unison Option J is available to new Customers who bill up to \$499.00. Inbound/Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of each call and card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. All calls are rated based on flat rates and duration of the call. No term or volume discounts apply.

3.24.3.1 ITC^DeltaCom Unison Option J Rates Per Minute

Inbound/Outbound	.118
Card	.180

(N)

CANCELLED

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, COMMISSION**

Missouri Public  
Service Commission

REC'D FEB 11 1999

**3.25 ITC^DeltaCom Unison Plus**

ITC^DeltaCom Unison Plus is available to new Customers who bill at least \$500.00 at the time of signing a service term agreement. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom the requirement to maintain the "Annual Usage Commitment Level" remains in effect. (T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level". (T)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]** (N)

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Missouri Public  
Service Commission



Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

REC'D JUL 16 1998

3.25 ITC^DeltaCom Unison Plus

ITC^DeltaCom Unison Plus is available to new Customers who bill at least \$500.00 at the time of signing a service term agreement. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

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By /s/ R. S. #80  
Public Service Commission  
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Missouri Public  
Service Commission

~~Missouri Public  
Service Commission~~

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

REC'D FEB 11 1999

**3.25 ITC^DeltaCom Unison Plus, Cont'd.**

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.25.1 ITC^DeltaCom Unison Plus - Switched/800 Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.110	.099	.095	.090

**ITC^DeltaCom Unison Plus - Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, COMMISSIO  
Missouri Public Service Commission

3.25 ITC^DeltaCom Unison Plus, Cont'd.

REC'D JUL 16 1998

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

3.25.1 ITC^DeltaCom Unison Plus - Switched/800 Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.110	.099	.095	.090

ITC^DeltaCom Unison Plus - Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

**CANCELLED**

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**  
Missouri Public  
Service Commission

**3.25 ITC^DeltaCom Unison Plus, Cont'd.**

REC'D FEB 11 1999

**3.25.2 ITC^DeltaCom Unison Plus - Dedicated Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.1302	.1184	.1120	.1068

**Monthly Recurring Charge:** \$3.00 per toll free  
number

**ITC^DeltaCom Unison Plus-Card Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D AUG 7 1998

3.25 ITC^DeltaCom Unison Plus, Cont'd.

3.25.2 ITC^DeltaCom Unison Plus - Dedicated Rates

(N)

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.1302	.1184	.1120	.1068

Monthly Recurring Charge: \$3.00 per toll free  
number

ITC^DeltaCom Unison Plus-Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

(N)

CANCELLED

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Missouri Public  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES** ~~Missouri Public Service Commission~~

**3.25 ITC^DeltaCom Unison Plus for Associations**

REGD FEB 11 1999

ITC^DeltaCom Unison Plus for Associations is available to new Customers who bill at least \$500.00 of usage per month. Unlike ITC^DeltaCom Unison Plus Customers, ITC^DeltaCom Unison Plus for Associations subscribers must belong to a recognized professional or trade association. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" applies. (T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level". (T)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. **Missouri Public Service Commission**

3.25 ITC^DeltaCom Unison Plus for Associations

REC'D JUL 16 1998

ITC^DeltaCom Unison Plus for Associations is available to new Customers who bill at least \$500.00 of usage per month. Unlike ITC^DeltaCom Unison Plus Customers, ITC^DeltaCom Unison Plus for Associations subscribers must belong to a recognized professional or trade association. Calls are billed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" applies.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the pre-determined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

**CANCELLED**

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XN-2006-0407

Missouri Public  
Service Commission



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.** ~~Missouri Public Service Commission~~

**3.25 ITC^DeltaCom Unison Plus for Associations, Cont'd.**

REGD FEB 11 1999

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. (M)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.25.1 ITC^DeltaCom Unison Plus for Associations - Switched/800 Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.110	.095	.090

**ITC^DeltaCom Unison Plus for Associations - Card Rates**

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

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Missouri Public  
Service Commission



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.** **Missouri Public Service Commission**

**3.25 ITC^DeltaCom Unison Plus for Associations, Cont'd.**

**REC'D JUL 16 1998**

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

**3.25.1 ITC^DeltaCom Unison Plus for Associations - Switched/800 Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.110	.095	.090

**ITC^DeltaCom Unison Plus for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

**Monthly Recurring Charge:** \$3.00 per toll free number

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**By [Signature] SR#83  
Public Service Commission  
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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999

**3.25 ITC^DeltaCom Unison Plus for Associations, Cont'd.**

**3.25.2 ITC^DeltaCom Unison Plus for Associations -Dedicated Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.1302	.1120	.1068
<b>Monthly Recurring Charge:</b>		\$3.00 per toll free number

**ITC^DeltaCom Unison Plus for Associations -  
Card Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)  
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |  
TO NEW CUSTOMERS.] (N)

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Missouri Public  
Service Commission

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Service Commission~~

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. REC'D AUG 7 1998

3.25 ITC^DeltaCom Unison Plus for Associations, Cont'd.

3.25.2 ITC^DeltaCom Unison Plus for Associations -Dedicated Rates

(N)

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.1302	.1120	.1068
Monthly Recurring Charge:		\$3.00 per toll free number

ITC^DeltaCom Unison Plus for Associations -  
Card Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.290	.249	.238

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.25.3 ITC^DeltaCom Unison Select Dedicated Option 1**

(N)

This product is designed for customers whose monthly usage is between \$2,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 1 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REGD FEB 11 1999

3.25.3 ITC^DeltaCom Unison Select Dedicated Option 1 (Cont.)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
	-				\$ 8,600 (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+				\$13,800 (in 2nd year of term)
					\$19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999

3.25.3.1 ITC^DeltaCom Unison Select Option 1 - Dedicated Rates (N)

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.1385	0.1163	0.1108	0.1053

ITC^DeltaCom Unison Select Option 1 - Card Rates

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.290	0.2436	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free  
number

(N)

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Senior Manager - Regulatory Attorney  
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Missouri Public  
Service Commission

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, ~~CONFIDENTIAL~~ Missouri Public  
Service Commission

3.25.4 ITC^DeltaCom Unison Select Dedicated Option 2

REC'D FEB 11 1999

This product is designed for customers whose monthly usage is between \$5,000 and \$9,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 2 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. (N)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REGD FEB 11 1999

3.25.4 ITC^DeltaCom Unison Select Dedicated Option 2 (Cont.)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
-	\$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	\$13,800				(in 2nd year of term)
	\$19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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Service Commission



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999  
(N)

**3.25.4.1 ITC^DeltaCom Unison Select Option 2 - Dedicated Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.1385	0.1136	0.1080	0.1025

**ITC^DeltaCom Unison Select Option 2 - Card Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.290	0.2378	0.2262	0.2146

**Monthly recurring Charge:** \$3.00 per toll free  
number

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999  
(N)

**3.25.5 ITC^DeltaCom Unison Select Dedicated Option 3**

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 20%, 24% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. (N)

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED

REC'D FEB 11 1999

3.25.5 ITC^DeltaCom Unison Select Dedicated Option 3 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
-	\$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	\$13,800				(in 2nd year of term)
	\$19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.** Missouri Public Service Commission

**3.25.5.1 ITC^DeltaCom Unison Select Option 3 - Dedicated Rates**

REC'D FEB 11 1999

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.1385	0.1108	0.1053	0.0997

**ITC^DeltaCom Unison Select Option 3 - Card Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.290	0.2320	0.2204	0.2088

**Monthly recurring Charge:** \$3.00 per toll free number

(N)

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Missouri Public Service Commission

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REGD FEB 11 1999  
(N)

**3.25.6 ITC^DeltaCom Unison Select Switched Option 4**

This product is designed for customers whose monthly usage is between \$500 and \$2,499 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 4 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 4 Switched and (2) Unison Select Option 4 Switched-Association. To subscribe to Unison Select Option 4 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 4 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. Unison Select Option 4 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REGD FEB 11 1999

3.25.6 ITC^DeltaCom Unison Select Switched Option 4 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
	-				<u>\$ 8,600</u> (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+				<u>\$13,800</u> (in 2nd year of term)
					\$19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D RECEIVED**

**3.25.6.1 ITC^DeltaCom Unison Select Option 4 - Switched Rates AUG 18 1999**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.110	0.0924	0.0880	0.0836

Toll Free PIN-Connect is available with this service as follows: (N)

0.150	0.1260	0.1200	0.1140
-------	--------	--------	--------

(N)

(D)

**ITC^DeltaCom Unison Select Option 4 - Card Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.2900	0.2436	0.2320	0.2204

**Monthly recurring Charge:** \$3.00 per toll free number

\$7.50 with additional (N)  
Toll Free PIN-Connect  
feature (N)

**PIN-Connect Custom Reports:** \$25.00 per request (N)

Missouri Public  
Service Commission

**FILED SEP 25 1999**

Issued: August 18, 1999

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**SEP 25 1999**

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
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**Cancelled**

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Missouri Public  
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Service Commission**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES (CONT'D)** FEB 11 1999

**3.25.6.1 ITC^DeltaCom Unison Select Option 4 - Switched Rates (N)**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.110	0.0924	0.0880	0.0836

**Monthly recurring Charge:** \$3.00 per toll free  
number

**ITC^DeltaCom Unison Select Option 4 - Card Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.2900	0.2436	0.2320	0.2204

**Monthly recurring Charge:** \$3.00 per toll free  
number

(N)

**CANCELLED**

SEP 25 1999

By 1 RS #83.13  
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MISSOURI

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Missouri Public  
Service Commission



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.25.6.2 ITC^DeltaCom Unison Select Option 4 for Associations-  
Switched Rates**

RECEIVED

AUG 18 1999

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
------------------------	----------------------	----------------------

MO. PUBLIC SERVICE COMM.

0.110	0.0880	0.0836
-------	--------	--------

Toll Free PIN-Connect is available with this service as follows:

(N)

0.150	0.1200	0.1140
-------	--------	--------

(N)

**ITC^DeltaCom Unison Select Option 4 for Associations-  
Card Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
------------------------	----------------------	----------------------

0.2900	0.2320	0.2204
--------	--------	--------

**Monthly recurring Charge:**

\$3.00 per toll free  
number

\$7.50 with additional  
Toll Free PIN-Connect  
feature

(N)

(N)

**PIN-Connect Custom Reports:**

\$25.00 per request

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. Missouri Public  
Service Commission

3.25.6.2 ITC^DeltaCom Unison Select Option 4 for Associations-  
Switched Rates

REC'D FEB 11 1999 (N)

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
0.110	0.0880	0.0836

ITC^DeltaCom Unison Select Option 4 for Associations-  
Card Rates

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
0.2900	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free  
number

(N)

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D FEB 11 1999  
(N)

**3.25.7 ITC^DeltaCom Unison Select Switched Option 5**

This product is designed for customers whose monthly usage is \$2,500 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 5 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 5 Switched and (2) Unison Select Option 5 Switched-Association. To subscribe to Unison Select Option 5 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 5 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. Unison Select Option 5 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

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Missouri Public  
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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999

3.25.7 ITC^DeltaCom Unison Select Switched Option 5 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
	-				<u>\$ 8,600</u> (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+				<u>\$13,800</u> (in 2nd year of term)
					\$19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D AUG 18 1999

3.25.7.1 ITC^DeltaCom Unison Select Option 5 - Switched Rates MISSOURI PUBLIC SERVICE COMMISSION

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)	
0.110	0.0902	0.0858	0.0814	
Toll Free PIN-Connect is available with this service as follows:				(N)
0.150	0.1230	0.1170	0.1110	(N)
				(D)

ITC^DeltaCom Unison Select Option 5 - Card Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)	
0.2900	0.2378	0.2262	0.2146	
Monthly recurring Charge:		\$3.00 per toll free number		
		\$7.50 with additional Toll Free PIN-Connect feature		(N)
PIN-Connect Custom Reports:		\$25.00 per request		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

REGD FEB 11 1999

3.25.7.1 ITC^DeltaCom Unison Select Option 5 - Switched Rates (N)

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
------------------------	----------------------	----------------------	----------------------

0.110	0.0902	0.0858	0.0814
-------	--------	--------	--------

Monthly recurring Charge: \$3.00 per toll free number

ITC^DeltaCom Unison Select Option 5 - Card Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
------------------------	----------------------	----------------------	----------------------

0.2900	0.2378	0.2262	0.2146
--------	--------	--------	--------

Monthly recurring Charge: \$3.00 per toll free number

(N)

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Public Service Commission  
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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.25.7.2 ITC^DeltaCom Unison Select Option 5 for Associations-  
Switched Rates**

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AUG 18 1999

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
------------------------	----------------------	----------------------

MO. PUBLIC SERVICE COMMISSION

0.110	0.0858	0.0814
-------	--------	--------

Toll Free PIN-Connect is available with this service as follows:

(N)

0.150	0.1170	0.1110
-------	--------	--------

(N)

**ITC^DeltaCom Unison Select Option 5 for Associations-  
Card Rates**

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
------------------------	----------------------	----------------------

0.2900	0.2262	0.2146
--------	--------	--------

**Monthly recurring Charge:**

\$3.00 per toll free  
number

\$7.50 with additional  
Toll Free PIN-Connect  
feature

(N)

(N)

**PIN-Connect Custom Reports:**

\$25.00 per request

(N)

Missouri Public  
Service Commission

FILED SEP 25 1999

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Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
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SEP 25 1999

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Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D FEB 11 1999  
(N)

3.25.7.2 ITC^DeltaCom Unison Select Option 5 for Associations-  
Switched Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.110	0.0858	0.0814

ITC^DeltaCom Unison Select Option 5 for Associations-  
Card Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.2900	0.2262	0.2146

Monthly recurring Charge: \$3.00 per toll free  
number

(N)

**CANCELLED**

SEP 25 1999

by 1 RS # 83.18  
Public Service Commission  
MISSOURI

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700 Boulevard South, Suite 101  
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Missouri Public  
Service Commission



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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

REC'D SEP 21 1998  
(T)

**3.26 Quest Option A**

Quest Option A is offered as four separate classes of service. These classes of service are (T)  
(1) Quest Option A Switched, (2) Quest Option A Dedicated, (3) Quest Option A Switched-  
Association and (4) Quest Option A Dedicated Association. Quest Option A Switched and  
Quest Option A Switched-Association are switched access services and Quest Option A  
Dedicated and Quest Option A Dedicated-Association are dedicated access services.  
To subscribe to Quest Option A Switched-Association or Quest Option A Dedicated- (T)  
Association, the subscriber must belong to a recognized professional or trade association.  
Calls over all of Quest Option A's classes of service are divided into the following traffic (T)  
types:

1. Outbound Toll - All long distance calls which originate from either the subscriber's  
switched or dedicated access lines, and are subsequently terminated to points within the  
continental U.S.

2. Inbound 800 - All 800 calls which terminate to the subscriber's switched or dedicated  
access lines.

3. Card - All calls where the subscriber uses a personalized, plastic card describing an 800  
access number, an authorization code, and dialing instructions in accessing ITC^DeltaCom's  
switching facility; and whereby the dialed call is subsequently terminated to a point within  
the continental U.S. A surcharge applies per call billed to a calling card.

Usage charges are based on class of service and accumulated minutes of use by traffic type  
as described in the preceding 1, 2 and 3. All Quest Option A calls are rated based on flat (T)  
rates and duration of call. There is no charge for unanswered calls. Timing for all traffic  
types is in 6 second increments, after the initial 18 seconds of each call. Term Discounts apply  
when elected by the subscriber. The customer may choose to enter into a 12, 24, or 36  
month term agreement and discounts available to the customer for the term periods listed  
are 8%, 14%, and 17%, respectively, of their total monthly usage. Should the customer  
choose to enter into a term agreement an "Annual Usage Commitment" will apply.

Missouri Public  
Service Commission

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Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONFERENCE** **Missouri Public Service Commission**

**3.26 Quest**

REC'D JUL 16 1998

Quest is offered as four separate classes of service. These classes of service are (1) Quest Switched, (2) Quest Dedicated, (3) Quest Switched-Association and (4) Quest Dedicated Association. Quest Switched and Quest Switched-Association are switched access services; Quest Dedicated and Quest Dedicated-Association are dedicated access services. To subscribe to Quest Switched-Association or Quest Dedicated-Association, the subscriber must belong to a recognized professional or trade association. Calls over all of Quest's classes of service are divided into the following traffic types:

1. Outbound Toll - All long distance calls which originate from either the subscriber's switched or dedicated access lines, and are subsequently terminated to points within the continental U.S.
2. Inbound 800 - All 800 calls which terminate to the subscriber's switched or dedicated access lines.
3. Card - All calls where the subscriber uses a personalized, plastic card describing an 800 access number, an authorization code, and dialing instructions in accessing ITC^DeltaCom's switching facility; and whereby the dialed call is subsequently terminated to a point within the continental U.S. A surcharge applies per call billed to a calling card.

Usage charges are based on class of service and accumulated minutes of use by traffic type as described in the preceding 1, 2 and 3. All Quest calls are rated based on flat rates and duration of call. There is no charge for unanswered calls. Timing for all traffic types is in 6 second increments, after the initial 18 seconds of each call. Term Discounts apply when elected by the subscriber. The customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the customer for the term periods listed are 8%, 14%, and 17%, respectively, of their total monthly usage. Should the customer choose to enter into a term agreement an "Annual Usage Commitment" will apply.

**CANCELLED**

OCT 22 1998  
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Public Service Commission  
MISSOURI

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**SEP 04 1998**

**Missouri Public Service Commission**  
99-31  
**FILED SEP 04 1998**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

Missouri Public  
Service Commission

REC'D SEP 21 1998  
(1)

**3.26 Quest Option A, Cont'd.**

The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

Missouri Public  
Service Commission

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XN-2006-0407

Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONFERENCE** Missouri Public Service Commission

**3.26 Quest, Cont'd.**

REC'D JUL 16 1998

The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

**CANCELLED**

OCT 22 1998  
By *SPS #85*  
Public Service Commission  
MISSOURI

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Regulatory Affairs Manager  
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99-31  
FILED SEP 04 1998

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998

3.26.1 Quest Option A, Cont'd.

(T)

Switched Rates Per Minute

(T)

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.128	\$.121	\$.119	\$.115
Card	\$.228	\$.216	\$.212	\$.205

Dedicated Rates Per Minute

(T)

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.088	\$.084	\$.082	\$.079
Card	\$.220	\$.209	\$.205	\$.198

Monthly Recurring Charges:

\$3.00 for each toll free number

Calling Card Surcharge: \$.40

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Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D. Missouri Public  
Service Commission

3.26.1 Quest, Cont'd.

REC'D JUL 16 1998

**Switched**

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.128	\$.121	\$.119	\$.115
Card	\$.228	\$.216	\$.212	\$.205

**Dedicated**

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.088	\$.084	\$.082	\$.079
Card	\$.220	\$.209	\$.205	\$.198

**Monthly Recurring Charges:**

\$3.00 for each toll free number

**Calling Card Surcharge: \$.40**

**CANCELLED**

OCT 22 1998  
By *SPRS #86*  
Public Service Commission  
MISSOURI

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Effective: **[REDACTED]**

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Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
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SEP 04 1998  
Missouri Public  
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99-31  
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**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998  
(T)

3.26.2 Quest Option A for Associations

Switched

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.121	\$.115	\$.113
Card	\$.216	\$.205	\$.201

Dedicated

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.087	\$.082	\$.081
Card	\$.209	\$.199	\$.194

Monthly Recurring Charges:

\$3.00 for each toll free number

Calling Card Surcharge: \$.40

Missouri Public  
Service Commission

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Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
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Missouri Public  
Service Commission

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.

REC'D JUL 16 1998

3.26.2 Quest for Associations

Switched

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.121	\$.115	\$.113
Card	\$.216	\$.205	\$.201

Dedicated

	No Term	12 Month Term	24 Month Term
Inbound/ Outbound	\$.087	\$.082	\$.081
Card	\$.209	\$.199	\$.194

Monthly Recurring Charges:

\$3.00 for each toll free number

Calling Card Surcharge: \$.40

CANCELLED

OCT 22 1998  
By *[Signature]*  
Public Service Commission  
MISSOURI

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Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
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XN-2006-0407

Missouri Public  
Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998



**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONSEQUENCES** **Missouri Public Service Commission**

**3.26.2.1 Quest Option L**

REC'D OCT 26 1998

Inbound/Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of each call and card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. All calls are rated based on flat rates and duration of the call. No term or volume discounts apply.

**3.26.2.2 Quest Option L Rates Per Minute**

Inbound/Outbound	.128
Card	.180

[AS OF THE EFFECTIVE DATE BELOW, THE SERVICES AND RATES OF  
QUEST OPTION L ARE RESERVED FOR CURRENTLY SUBSCRIBED  
CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

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Effective: November 30, 1998

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

**Missouri Public Service Commission** (T)

FILED NOV 30 1998

**Cancelled**

XN-2006-0407

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

REC'D SEP 21 1998

3.26.2.1 Quest Option L

(N)

Inbound/Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of each call and card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. All calls are rated based on flat rates and duration of the call. No term or volume discounts apply.

3.26.2.2 Quest Option L Rates Per Minute

Inbound/Outbound	.128
Card	.180

(N)

CANCELLED

NOV 30 1998  
By *JRW. Sheet 87.1*  
Public Service Commission  
MISSOURI

~~Missouri Public  
Service Commission~~

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Issued: September 21, 1998

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Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

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Missouri Public  
Service Commission

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

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**3.26.3 Payphone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

Rate per Call ..... \$ .60 (I)

**3.26.4 Patron**

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. If the Customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

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7037 Old Madison Pike, Suite 400  
Huntsville, Alabama 35806

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission

(D)  
**FILED**  
(T)  
**MO PSC**

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

**Missouri Public  
Service Commission**

**3.26.3 Payphone Surcharge**

**REC'D FEB 11 1999**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

**CANCELLED**

Rate per Call            \$.29

**OCT 04 2004**

**3.26.4 Patron**

**2nd RS 88  
Missouri Public Service Commission  
MISSOURI**

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. If the Customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

(T)

(T)

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

(D)

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Missouri Public  
Service Commission

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.26.3 Payphone Surcharge**

Missouri Public  
Service Commission

In order to recover the Company's expenses to comply with the FCC pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

Rate per Call      \$.29

**3.26.4 Patron**

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. If the Customer subscribes to ITC^DeltaCom's Local\* Service in addition to Patron, the Customer will receive an additional 3% discount. Should the Customer choose to subscribe to ITC^DeltaCom's Local\* Service and two other telecommunications services, the Customer will receive an additional 5% discount. If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

\*where available

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                 Regulatory Affairs Manager  
                 700 Boulevard South, Suite 101  
                 Huntsville, Alabama 35802

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Missouri Public  
Service Commission

Missouri Public  
Service Commission  
SEP 04 1998  
99-31  
FILED SEP 04 1998

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

Missouri Public  
Service Commission

REC'D JUL 16 1998  
(N)

3.26.4 Patron (Cont.)

If the customer has entered into a term agreement and cancels their service before the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800 (Annual Commitment Level)				
	-	<u>\$ 8,600</u> (Actual usage for 8 month term)			
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+	<u>\$13,800</u> (in 2nd year of term)			
	\$19,000 (Total Discontinuance)				

Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

(N)

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Regulatory Affairs Manager  
700 Boulevard South, Suite 101  
Huntsville, Alabama 35802

Cancelled

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Service Commission

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Missouri Public  
Service Commission  
9 9 = 3 1  
FILED SEP 04 1998

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D**

Missouri Public  
Service Commission  
(N)

REC'D JUL 16 1998

**3.26.4 Patron (Cont.)**

**Patron - Switched/800 Rates**

Volume	Rate	3% Discount to Extend Term
\$0-\$1500	\$0.0990	\$0.0960

**Patron - Card Rates**

Rate                      3% Discount to Extend Term

\$0.1950                      \$1.890

**Monthly Recurring Charge:**                      \$3.00 per toll free  
number

**Calling Card Surcharge :**                      \$0.40

**Patron - Dedicated Rates**

Volume	Rate	3% Discount to Extend Term
\$2500-\$5000	\$0.0680	\$0.0660
\$5001 +	\$0.0680	\$0.0660

**Patron - Card Rates**

Rate                      3% Discount to Extend Term

\$0.1900                      \$0.1840

**Monthly Recurring Charge:**                      \$3.00 per toll free  
number

**Calling Card Surcharge:**                      \$0.40

(N)

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                  Regulatory Affairs Manager  
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                  Huntsville, Alabama 35802

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Service Commission

SEP 04 1998  
Missouri Public  
Service Commission  
99-31  
FILED SEP 04 1998

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED**  
Missouri Public Service Commission

**3.27 Custom Billing**

REC'D FEB 11 1999 (N)

Custom billing is available to customers who require allocation of usage discounts based on location, department, ANI, account code, or PIN.

**3.27.1 Custom Billing Rates**

Set Up	\$25.00	
Monthly Recurring Charge	\$15.00	
Replacement Copy	\$10.00	(N)

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Senior Manager - Regulatory Attorney  
700 Boulevard South, Suite 101  
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Missouri Public Service Commission

FILED MAR 15 1999

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XN-2006-0407



REC'D JAN 19 2000

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.28 ITC^DeltaCom Business Connections Switched Option 1**

(N)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 1 Switched and (2) Business Connections Option 1 Switched-Association. To subscribe to Business Connections Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 3% or 7%, respectively, off their total monthly usage. Business Connections Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 3% or 7%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13<sup>th</sup> month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.28 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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## SECTION 3 - DESCRIPTION OF SERVICE &amp; RATES, CONT'D.

## 3.28 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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## SECTION 3 - DESCRIPTION OF SERVICE &amp; RATES, CONT'D.

3.28.1 ITC^DeltaCom Business Connections Option 1 (N)  
Switched Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.0950	0.0950	0.0922	0.0884

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1500	0.1455	0.1395
--------	--------	--------	--------

ITC^DeltaCom Business Connections Option 1  
Card Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.2200	0.2200	0.2134	0.2046

Monthly recurring Charge:\$3.00 per toll free number (N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.28.2 ITC^DeltaCom Business Connections Option 1 for Associations - Switched Rates** **Missouri Public Service Commission** (N)

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.0950	0.0922	0.0884

Toll Free PIN-Connect is available with this service as follows:

0.1500	0.1455	0.1395
--------	--------	--------

**ITC^DeltaCom Business Connections Option 1 for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.2200	0.2134	0.2046

Monthly recurring Charge: \$3.00 per toll free number (N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.29 ITC^DeltaCom Business Connections Switched Option 2

(N)

This product is designed for customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 2 Switched and (2) Business Connections Option 2 Switched-Association. To subscribe to Business Connections Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 13%, 17% or 21%, respectively, off their total monthly usage. Business Connections Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 17% or 21%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.29 ITC^DeltaCom Business Connections Switched Option 2 Cont.

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8<sup>th</sup> month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.29.1	ITC^DeltaCom Business Connections Option 2 Switched Rates				(N)
	Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)	
	0.0950	0.0827	0.0789	0.0751	
	Toll Free PIN-Connect is available with this service as follows:				
	0.1500	0.1305	0.1245	0.1185	
	ITC^DeltaCom Business Connections Option 2 Card Rates				
	Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)	
	0.2200	0.1848	0.1760	0.1672	
	Monthly recurring Charge:\$3.00 per toll free number				(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

3.29.2 ITC^DeltaCom Business Connections Option 2 for **Missouri Public Service Commission** (N)  
Associations - Switched Rates

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Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.0950	0.0789	0.0751

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1245	0.1185
--------	--------	--------

ITC^DeltaCom Business Connections Option 2 for  
Associations - Card Rates

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.2200	0.1760	0.1672

Monthly recurring Charge: \$3.00 per toll free number (N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.30 ITC^DeltaCom Business Connections Switched Option 3**

(N)

This product is designed for customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 3 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 3 Switched and (2) Business Connections Option 3 Switched-Association. To subscribe to Business Connections Option 3 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 3 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 19%, 22% or 28%, respectively, off their total monthly usage. Business Connections Option 3 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.30 ITC^DeltaCom Business Connections Switched Option 3 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30 ITC^DeltaCom Business Connections Switched Option 3 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining	+ \$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30.1 ITC^DeltaCom Business Connections Option 3 (N)				
Switched Rates				
Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)	
0.0950	0.0770	0.0741	0.0684	
Toll Free PIN-Connect is available with this service as follows:				
0.1500	0.1215	0.1170	0.1080	
ITC^DeltaCom Business Connections Option 3 Card Rates				
Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)	
0.2200	0.1782	0.1716	0.1584	
Monthly recurring Charge:		\$3.00 per toll free number		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.30.2 ITC^DeltaCom Business Connections Option 3 for Associations - Switched Rates (N)

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
------------------------	----------------------	----------------------

0.0950	0.0741	0.0684
--------	--------	--------

Toll Free PIN-Connect is available with this service  
as follows:

0.1500	0.1170	0.1080
--------	--------	--------

ITC^DeltaCom Business Connections Option 3 for  
Associations - Card Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
------------------------	----------------------	----------------------

0.2200	0.1716	0.1584
--------	--------	--------

Monthly recurring Charge:	\$3.00 per toll free number	(N)
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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.31 ITC^DeltaCom Business Connections Dedicated Option 4

(N)

This product is designed for customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 12%, 16% or 20%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.31 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges".

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%

(N).

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.31 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)			
	\$ 8,600	(Actual usage for 8 month term)			
Amount remaining	\$ 5,200	(in 1st year of term)			
Amount remaining +	\$ 13,800	(in 2nd year of term)			
	\$ 19,000	(Total Discontinuance)			

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.31.1	ITC^DeltaCom Business Connections Option 4 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (12%)	2 Year Term (16%)	3 Year Term (20%)	
	0.1450	0.1276	0.1218	0.1160	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.32 ITC^DeltaCom Business Connections Dedicated Option 5

(N)

This product is designed for customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 28%, 31% or 34%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13<sup>th</sup> month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.32 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.32 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8<sup>th</sup> month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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## SECTION 3 - DESCRIPTION OF SERVICE &amp; RATES, CONT'D.

3.32.1	ITC^DeltaCom Business Connections Option 5 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (28%)	2 Year Term (31%)	3 Year Term (34%)	
	0.1450	0.1044	0.1001	0.0957	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.33 ITC^DeltaCom Business Connections Dedicated Option 6

(N)

This product is designed for customers whose monthly usage is Between \$5,000 and 9,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 6 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 30%, 33% or 38%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.33 ITC^DeltaCom Business Connections Dedicated Option 6 Cont**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.33 ITC^DeltaCom Business Connections Dedicated Option 6 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.33.1	ITC^DeltaCom Business Connections Option 6				(N)
	Dedicated Rates				
	Base Rate (No Term)	1 Year Term (30%)	2 Year Term (33%)	3 Year Term (38%)	
	0.1450	0.1015	0.0972	0.0899	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.34 ITC^DeltaCom Business Connections Dedicated Option 7**

(N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charge do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 7 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 32%, 36% or 40%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3<sup>rd</sup>) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12<sup>th</sup>) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.34 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's Third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

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## 3.34 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800 (Annual Commitment Level)				
	- \$ 8,600 (Actual usage for 8 month term)				
Amount remaining	\$ 5,200 (in 1st year of term)				
Amount remaining +	\$ 13,800 (in 2nd year of term)				
	\$ 19,000 (Total Discontinuance)				

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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ITC^DeltaCom Communications, Inc. d/b/a  
ITC^DeltaCom

P.S.C. MO. No. 1

REC'D JAN 19 2000 Original Sheet No. 90.31

**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

<b>3.34.1 ITC^DeltaCom Business Connections Option 7</b>					(N)
<b>Dedicated Rates</b>					
Base Rate	1 Year Term	2 Year Term	3 Year Term		
(No Term)	(32%)	(36%)	(40%)		
0.1450	0.0986	0.0928	0.0870		
Monthly recurring Charge:		\$3.00 per toll free number			(N)

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.**

**3.35 Enhanced Toll Free Features**

**JUL 25 2000**

The following features may be obtained as an enhancement to an Inbound 800 Service described within this tariff. The rates for the following features shall be in lieu of the subscriber's rates for Inbound 800 service.

**MISSOURI  
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**A. Enhanced Toll Free Routing Package**

Enhanced Toll Free Package provides customers with the following features, as described below: Time of Day Routing, Holiday Routing, Point of Origination Routing, Toll Free Blocking and Percent Allocation. These features can be used if the customer subscribes to the Enhanced Toll Free Routing Package, or purchased a la carte, as defined below. The monthly recurring, and installation charges apply per toll free number, regardless of the number of features ordered. Change charges apply for each subsequent change request in routing.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 50.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

**A.1 Time of Day Routing**

This feature permits the inbound 800 subscriber to arrange for calls to a single toll free service number to be routed to different locations based on a customer-defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom's capacity to process and store routing schedules. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT.**

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**3.35 Enhanced Toll Free Services Cont.**

(N)  
JUL 25 2000

**A.2 Day of Week Routing**

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week. The subscriber can establish a different routing arrangement for each day of the week, with a maximum of seven unique routing schemes. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

**A.3 Holiday Routing**

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on a holiday schedule or a particular day of the year. The subscriber can establish holiday routing using an ITC^DeltaCom pre-determined listing of federal or business holidays. The subscriber is allowed three day of year entries. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

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**3.35 Enhanced Toll Free Services Cont.**

**JUL 25 2000**

**A.4 Point of Origination Routing**

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This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on the origination of the caller. The subscriber can establish point of origination routing using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

**A.5 Toll Free Blocking**

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be blocked based on the origination of the caller. The subscriber can establish toll free blocking using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring, and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

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**3.35 Enhanced Toll Free Services Cont.**

**JUL 25 2000<sup>(N)</sup>**

**A.6 Percent Allocation**

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This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to route various percentages of calls to two or more locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The monthly recurring and installation charge apply per toll free number. Change charges apply for each subsequent change request in routing.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 20.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

**B. Toll Free with Call Completion**

This feature permits the Inbound 800 subscriber to play pre-recorded audio messages to callers informing them of specific business conditions. The subscriber has four pre-recorded audio messages to choose from. The installation charge and monthly recurring charge applies to these pre-recorded messages. Customization of these audio messages (including foreign languages) will incur an additional Customized Announcement Creation installation charge.

- |                                     |          |
|-------------------------------------|----------|
| 1. Monthly Recurring Charge         | \$ 25.00 |
| 2. Installation Charge              | \$100.00 |
| 3. Customized Announcement Creation | \$100.00 |
| 4. Change Charge                    | \$ 25.00 |

**(N)**

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**SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONTINUED**

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**3.35 Enhanced Toll Free Services Cont.**

**JUL 25 2000**

**C. Toll Free with Route Advance**

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Public Service Commission**

This feature permits the dedicated Inbound 800 subscriber to control potential congestion of toll free calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming toll free calls. The subscriber can route advance a call to a maximum of five alternate locations. Installation, monthly recurring and change charge apply.

- |                             |          |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$ 10.00 |
| 2. Installation Charge      | \$ 50.00 |
| 3. Change Charge            | \$ 25.00 |

**D. Toll Free with DNIS Delivery**

This feature permits a dedicated Inbound 800 subscriber with multiple toll free numbers terminating in the same location to identify the specific toll free number dialed by the calling party. Both installation and change charges apply. Change charges apply for subsequent changes in routing, after the initial service has been installed.

- |                        |          |
|------------------------|----------|
| 1. Installation Charge | \$100.00 |
| 2. Change Charge       | \$ 25.00 |

**E. Toll Free with Real Time ANI Delivery**

Real time automatic number identification (ANI) service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the Inbound 800 subscriber, provided the terminating subscriber's Inbound 800 equipment is appropriately equipped and compatible to receive ANI from the company. A per call delivered charge is assessed for Real Time ANI delivery. Change charges apply for each subsequent change to the initial service installation.

- |                  |                        |
|------------------|------------------------|
| 1. Usage Charge  | \$ 0.01/Call Delivered |
| 2. Change Charge | \$25.00                |

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT. **RECEIVED**

3.35 Enhanced Toll Free Services Cont.

JUL 25 2000<sup>(N)</sup>

F. Toll Free with Menu-Prompted Routing

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This feature permits the Inbound 800 subscriber to route calls based on the number dialed by the caller. Menu-Prompted Routing is a network-based voice response system that instructs the call to dial a key to be directed to the location of choice. The audio message that provided caller instructions are customizable. The subscriber can create up to three levels of voice response processing. Both installation and monthly recurring charges apply. Change charges apply for each subsequent change to the initial service installation.

1.	Monthly Recurring Charge	\$200.00
2.	Installation Charge	\$500.00
3.	Change Charge	\$200.00

(N)

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## SECTION 4 - MISCELLANEOUS SERVICES

### 4.1 Directory Assistance

#### 4.1 Directory Assistance Service

(T)

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer when:

- the Customer is unable to use a telephone directory because of visual or physical handicap; however, the request must be for personal use and billed to the handicapped Customer's residential telephone number;
- the Customer experiences poor transmission or is cut-off during the call;
- the Customer is given an incorrect telephone number, or;
- the Customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).
- Customers may receive credit by notifying the Company's business address.

Each call - \$0.65

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SECTION 4 - MISCELLANEOUS SERVICES

REC'D JUL 16 1998

4.1 Directory Assistance

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer when:

- the Customer is unable to use a telephone directory because of visual or physical handicap; however, the request must be for personal use and billed to the handicapped Customer's residential telephone number;
- the Customer experiences poor transmission or is cut-off during the call;
- the Customer is given an incorrect telephone number, or;
- the Customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business address.

Each call - \$0.65

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**SECTION 4 - MISCELLANEOUS SERVICES**

**4.1 Directory Assistance**

**4.1.2 Directory Assistance Call Completion**

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will only apply when the call is answered by the called party. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

(A) Per Call Completion requested: \$0.45

(B) Usage Charges:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

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4.2

**Operator Services**

REC'D JUL 16 1998

Operator Service is provided on a per call service charge basis. In addition to the per call service charge, applicable usage rates apply. This operator service is available on 24 hour per day, seven day per week basis, on calls originated from Missouri exchanges served by the Company.

The Customer may select from the special call handling and billing arrangements specified below. Call rates and charges and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number, based upon the call type (i.e., operator dialed, collect, third number billed, or credit card billed) initiated by the call originator and with the appropriate acknowledgement of other parties, where applicable.

- a) Station to Station
- b) Person to Person
- c) Third Number Billed
- d) Credit Card Billed - automated  
- operator assisted

Operator Services are accessed through dialing arrangements as specified below:

- 1) In "Feature Group D" equal access exchanges where the Customer has chosen the Company as its primary interexchange carrier, the Customer dials "00" to access the Company's Operator Service.
- 2) In exchange areas where non-equal access facilities are provided, the Customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".
- 3) In instances where the Customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.

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99-31  
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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

Missouri Public  
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**4.2 Operator Services, Cont'd.**

**4.2.1 Usage Charges**

REC'D FEB 11 1999

**A. The following rate table applies to all Calls:**

**(T)**

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047.	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**4.2 Operator Services, Cont'd.**

**Missouri Public  
Service Commission**

**4.2.1 Usage Charges**

**REC'D JUL 16 1998**

**A. Customer Dialed Calling Card:**

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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Service Commission**

**99-31**

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XN-2006-0407

Missouri Public  
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ITC^DeltaCom Communications, Inc. d/b/a  
ITC^DeltaCom

P.S.C. MO. No. 1  
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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

Missouri Public  
Service Commission

**4.2 Operator Services, Cont'd.**

REC'D FEB 11 1999

**4.2.1 Usage Charges, cont'd.**

**B.**

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**4.2 Operator Services, Cont'd.**

Missouri Public  
Service Commission

**4.2.1 Usage Charges, cont'd.**

REC'D JUL 16 1998

**B. Operator Dialed Calling Card Station:**

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

Missouri Public  
Service Commission

**4.2 Operator Services, Cont'd.**

REC'D FEB 11 1999

**4.2.1 Usage Charges, cont'd.**

C.

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**4.2 Operator Services, Cont'd.**

**4.2.1 Usage Charges, cont'd.**

**C. Operator Station:**

Missouri Public  
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REC'D JUL 16 1998

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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P.S.C. MO. No.1  
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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public  
Service Commission

4.2.1 Usage Charges, cont'd.

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D.

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public  
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

D. Person to Person:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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ITC^DeltaCom

P.S.C. MO. No. 1  
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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Missouri Public  
Service Commission

4.2.1 Usage Charges, cont'd.

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E.

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D Missouri Public  
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

E. Real-Time Rated:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D

Missouri Public  
Service Commission

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

F.

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D. Missouri Public Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

F. Customer Dialed Calling Card, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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Missouri Public Service Commission

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ITC^DeltaCom

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First Revision Sheet No.99  
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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

Missouri Public  
Service Commission

**4.2 Operator Services, Cont'd.**

REC'D FEB 11 1999

**4.2.1 Usage Charges, cont'd.**

**G.**

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public  
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

G. Operator Dialed Calling Card Station, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 Usage Charges, cont'd.

H.

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public  
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

H. Operator Station, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

CANCELLED

Issued: July 16, 1998

Issued By: Nanette Edwards  
Regulatory Affairs Manager  
700 Boulevard South, Suite 100  
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MAR 15 1999  
By [Signature] RS#100  
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MISSOURI

Effect [Redacted]

SEP 04 1998  
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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public  
Service Commission

4.2 Operator Services, Cont'd.

REC'D FEB 11 1999

4.2.1 Usage Charges, cont'd.

I.

(D)

(D)

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**4.2 Operator Services, Cont'd.**

Missouri Public  
Service Commission

**4.2.1 Usage Charges, cont'd.**

REC'D JUL 16 1998

**I. Person to Person, billed to a ITC^DeltaCom Calling Card:**

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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ITC^DeltaCom Communications, Inc. d/b/a  
ITC^DeltaCom

P.S.C. MO. No. 1  
First Revision Sheet No.102  
Cancels Original Sheet No. 102

**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

**Missouri Public  
Service Commission**

**4.2 Operator Services, Cont'd.**

**REC'D FEB 11 1999**

**4.2.1 Usage Charges, cont'd.**

**J.**

(D)

(D)

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Service Commission

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

Missouri Public  
Service Commission

4.2 Operator Services, Cont'd.

REC'D JUL 16 1998

4.2.1 Usage Charges, cont'd.

J. Real-Time Rated, billed to a ITC^DeltaCom Calling Card:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
1-10	\$.1265	\$.1035	\$.1012	\$.0828	\$.0822	\$.0673
11-14	.1725	.1495	.1380	.1196	.1121	.0972
15-18	.2039	.1840	.1656	.1472	.1346	.1196
19-23	.2326	.1955	.1794	.1564	.1645	.1271
24-28	.2473	.1955	.1955	.1673	.1898	.1449
29-33	.2473	.2013	.1978	.1794	.1955	.1599
34-40	.2795	.2415	.2070	.1875	.2047	.1748
41-50	.2795	.2438	.2070	.1892	.2047	.1748
51-60	.2910	.2553	.2162	.1961	.2053	.1794
61-80	.3025	.2668	.2168	.2047	.2059	.1817
81-100	.3140	.2731	.2323	.2076	.2064	.1829
101-125	.3485	.2904	.2381	.2329	.2076	.1909
126-150	.3600	.3134	.2530	.2507	.2105	.2053
151-190	.3715	.3249	.2611	.2593	.2162	.2110
191-300	.3830	.3364	.2703	.2680	.2248	.2197
301-430	.4405	.3939	.3393	.3025	.2881	.2570
431 +	.4405	.3939	.3393	.3025	.2881	.2570

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

Missouri Public  
Service Commission

**4.2 Operator Services, Cont'd.**

REC'D JUL 16 1998

**4.2. Service Charges and Surcharges**

	<b>Billed To:</b>	
	<b>ITC^DeltaCom</b>	
	<b>Calling</b>	<b>All</b>
	<b>Card</b>	<b>Other</b>
<b><u>Customer Dialed Calling Card Station</u></b>		
-Customer Dialed/Automated	\$0.80	\$1.00
-Customer Dialed/Operator Assisted	2.25	2.25
-Customer Dialed/Operator Must Assist	0.80	1.00
<b><u>Operator Dialed Calling Card Station</u></b>		
\$2.25		\$2.25
<b><u>Operator Station</u></b>		
Collect	\$ NA	\$2.25
Billed to Third Party	NA	2.35
Sent Paid-Non-Coin	NA	2.30
Sent Paid-Coin	NA	2.05
<b><u>Person-to-Person</u></b>	\$4.90	\$4.90
<b><u>Operator Dialed Surcharge(O*)</u></b>	NA	\$1.15

\* Does not apply to Operator Dialed calls billed to a Calling Card or ITC^DeltaCom Card.

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**SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.**

Missouri Public  
Service Commission

4.2

**Operator Services, Cont'd.**

REC'D JUL 16 1998

**4.2.3 Consumer Safeguards**

The following terms and conditions apply to services provided from  
Aggregator locations.

**(A) Unanswered Calls**

The Company will not bill for unanswered calls in areas where equal  
access is available. Furthermore, the Company will not knowingly bill  
for unanswered calls where equal access is not available.

**(B) Call Splashing**

The Company will not engage in call splashing, unless the consumer  
requests to be transferred to another provider of operator services, the  
consumer is informed that the rates for the call may not reflect the rates  
from the actual originating location of the call, and the consumer then  
consents to be transferred. Furthermore, the Company will not bill for a  
call that does not reflect the location of the origination of the call, unless  
the aforementioned conditions have been met.

**(C) Call Branding**

The Company will; (A) identify itself, audibly and distinctly, to the  
consumer at the beginning and the end of each telephone call and before  
the consumer incurs any charges for the call; (B) permit the customer to  
terminate the telephone call at not charge before the call is connected;  
and (C) disclose immediately to the consumer, upon request and at no  
charge to the consumer, a quote of its rates and charges for the call,  
methods by which such rates or charges will be collected, and the  
methods by which complaints concerning such charges, or collection  
practices will be resolved.

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**SECTION 4 - MISCELLANEOUS SERVICES, CONSUMER PROTECTION**

**Missouri Public  
Service Commission**

**4.2 Operator Services, Cont'd.**

**REC'D JUL 16 1998**

**4.2.3 Consumer Safeguards**

**(D) Subscriber/Aggregator Compliance**

The Company will ensure that each subscriber location for which the Company provides operator services is in compliance with the requirements of this tariff. The Company will withhold payment of any compensation, including commissions, if the Company believes the subscriber is in violation of the requirements of this tariff.

**(E) Posting**

Each location owner or Aggregator utilizing Company's services shall post on or near the telephone instrument information pertaining to Company's operator services as provided by Company.

**(F) Access to Carrier of Choice**

The Company does not block access to other carriers. Access to the end Users preferred carrier is available through the use of the carrier's access codes and/or calling sequences provided to their customers.

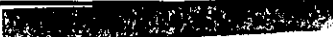
**(G) Emergency Service**

Each location owner or Aggregator shall post instructions on how to reach the nearest emergency service provider and Company will pass all emergency calls to the appropriate emergency service at no charge.

**(H) Location Surcharges**

The Company will not collect location surcharges on behalf of Aggregators.

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**Cancelled**

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Missouri Public  
Service Commission

**SECTION 5 - PROMOTIONS**

**REC'D JAN 09 2001**

**5.1 Special Promotions**

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will be approved by the PSC with specific starting and ending dates, and under no circumstances run for longer than 90 days in any 12 month period.

**5.2 Competitive Response Promotion**

In order to acquire or retain Customers, the Carrier will match certain offers made by other interexchange carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

**5.3 Current Promotions**

(D)

(D)

(D) The material that originally appeared on this page has been removed because the promotion has expired.

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Effective: February 8, 2001

Issued By: Nanette Edwards  
Senior Manager - Regulatory Attorney  
4092 South Memorial Parkway  
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Service Commission**

**FILED FEB 08 2001**

**Cancelled**

XN-2006-0407

Missouri Public  
Service Commission



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SECTION 5 - PROMOTIONS

REC'D SEP 25 2000

5.1 Special Promotions

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will be approved by the PSC with specific starting and ending dates, and under no circumstances run for longer than 90 days in any 12 month period.

5.2 Competitive Response Promotion

(T)

In order to acquire or retain Customers, the Carrier will match certain offers made by other interexchange carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

5.3 Current Promotions

ITC^DeltaCom is currently offering a promotion to new long distance customers who (N) average twenty thousand dollars (\$20,000.00) in monthly long distance usage. The promotion provides qualifying new long distance customers with a two-month credit of long distance usage for each year in the initial term of the agreement. Customers may elect to have the credit apply to their first and second month's billing or their first and sixth month's billing. This process shall be repeated for each year of the customer's term. This promotion will begin as of the effective date of this tariff filing and will be available to new customers through December 25, 2000. (N)

CANCELLED

FEB 08 2001  
By 2nd RS 106  
Public Service Commission  
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SECTION 5 - PROMOTIONS

Missouri Public  
Service Commission

REC'D JUL 16 1998

5.1 Special Promotions

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will be approved by the PSC with specific starting and ending dates, and under no circumstances run for longer than 90 days in any 12 month period.

5.2

In order to acquire or retain Customers, the Carrier will match certain offers made by other interexchange carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services.

CANCELLED.

OCT 25 2000  
BY 1st RS 104  
Public Service Commission  
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